



PLIPDECO

September 2009 **news**

Special
Edition

Highlights of PLIPDECO's 42nd Annual General Meeting held on June 9 at PLIPDECO House



Productivity at Port Point Lisas is up.

This is largely attributable to the kind of 'big picture' thinking that ensures that the Port executes its corporate strategy, even as it adjusts to the current demands of an ailing global economy.

At the end of the first quarter of 2009, Port Point Lisas had already realised its year-end productivity targets. This was good news for the shipping lines and other stakeholders doing business at the Port. But the **Point Lisas Industrial Port Development Corporation Limited (PLIPDECO)** understands there is simply no room for complacency. The Corporation has set new productivity targets, and is demonstrating its commitment towards continued improvements to the planning process by ensuring that containers are properly pre-stored prior to vessel arrival.

Point Lisas' gains in productivity can be traced to a programme of strategic upgrades, technological innovation and a renewed training thrust.



In 2009, PLIPDECO will continue to lay the groundwork that will allow it to benefit fully from the projected rebound in the global maritime trade.



The Corporation held its 42nd Annual General Meeting on June 9 at PLIPDECO House. In his report, Chairman Rolph Balgobin, updated shareholders on key achievements. These included the acquisition of new cargo handling equipment including a Super Panamax Gantry Crane, and a Kalmar Reach Stacker and Empty Container Handler. Additionally, new container storage areas were created along with infrastructural upgrades to boost productivity.

The ultimate goal is for the Corporation to maximise profitability, shareholder return on investment, while at the same time ensuring that internal and external stakeholders benefit from a safer, efficient and more sustainable environment.

PLIPDECO strengthens through Training, Technology and Safety



ISO RE-CERTIFICATION

PLIPDECO has been ISO 9001:2000 re-certified following a visit by Lloyd's Register Quality Assurance (LRQA) from June 16 to 20, 2009.

The Corporation is currently revising its quality management system to a more process-based approach. This will satisfy the requirement to upgrade the Corporation's accreditation to ISO 9001:2008 when it becomes due in November 2010.

Technological Upgrades



ENTROPY

PLIPDECO has acquired the ENTROPY Compliance Management Software, which will assist the Corporation to integrate the quality, health, safety, security and environmental aspects of its management system.

EFFICIENCY THROUGH ONLINE ACCESS

1. The Web Access Module of the Navis Terminal Operating System (TOS) has made cargo information easily accessible to authorised persons. Shipping Agents and Hauliers can now view and perform transactions online. The vessel system has brought improved efficiencies to both internal and external Port Users.
2. The billing interface between NAVIS TOS and MS Dynamics is now live. This will allow for automated generation of invoices resulting in reduced invoicing time and a reduction in inaccuracies.

JANTEK PALM SCANNING SOFTWARE

In June, PLIPDECO went live with a palm scanning software system, which is now integrated with the Corporation's payroll system. These biometric devices, strategically installed at entry/exit points at PLIPDECO House and the Port, have introduced a structured approach to the tracking of time and attendance of all employees. The palm scanners also act as an access/control system to the Port. This new fully-automated system has decreased payroll processing time and has had a positive impact on punctuality.

A NEW APPROACH TO TRAINING

Training at PLIPDECO is being tailored to address the strategic needs of the Corporation. The new approach integrates all training—technical and corporate—under the Human Resource portfolio of Employee Development.

Gains through Training

1. In July, 2009, PLIPDECO was host to two Port Security Workshops. These sessions increased the capacity of security and safety personnel to detect security threats at Port Point Lisas, and also allowed them to update their knowledge on the implementation of the International Ships and Port Facility Security (ISPS) Code;
2. Port Workers received refresher courses in forklift operations;
3. Time Administrators, Supervisors and Managers have been trained in the use of the Jantek Palm Scanning system for attendance control;
4. Managers and supervisors have received Quality Management Training;
5. Yard Equipment Operators were cross trained in the use of Rubber-Tyred Gantry Cranes as well as Reach Stackers.

TOWARDS A SAFER POINT LISAS

As part of its zero tolerance approach to breaches in safety, Port Point Lisas is in the process of developing targeted safety procedures to be followed by operators in handling each piece of cargo handling equipment. PLIPDECO will also develop guidelines for hauliers and contractors accessing the Port.

On May 12, Management brought in officials from the Ministry of Health to address concerns about the Influenza A/H1N1 virus (swine flu) at a special Port Users Meeting.