



## NOTICE 17-2022: OPERATIONAL CHALLENGES AT THE PORT OF POINT LISAS

June 2<sup>nd</sup>, 2022

Over the past few weeks, operations at the Port were severely affected by major issues with some of our berth and yard handling equipment. This has resulted in ongoing delays being experienced by our customers.

Please be assured that we are working diligently to address and wish to advise of tentative timeframes for return to service for some of the main pieces of equipment as follows:

- Gantry #2: June 11<sup>th</sup>, 2022
- MHC 280 Crane: June 21<sup>st</sup>, 2022
- Stacker #11: June 10<sup>th</sup>, 2022

Overall, general normality should be restored by June 11<sup>th</sup>, 2022, however in the interim and on a case-by-case basis, consideration may be given to customers who, due to the equipment issues, were unable to clear cargo on a timely basis thereby resulting in accrued rent.

Please continue to liaise with our team who can be contacted as follows:

Department	Main Line 636 – 2201	Direct Line	E-mail
ATOS office	Ext. 2225	-	atos@plipdeco.com
Planning Office	Ext. 2258/ 2259	-	tos_agents@plipdeco.com
Terminal Operations Supervisor	Ext. 2252	Mobile: 387-2130	aalexander@plipdeco.com

We thank you for your understanding and wish to assure you that our commitment to quality and reliable service remains our paramount focus.

Sincerely,

**Marketing and Business Development Department  
PLIPDECO**