

# Point Lisas Industrial Port Development Corporation Limited Handbook 2019-21





# A Leader in The Global Petrochemical Industry

**Methanol Holdings (Trinidad) Limited**, a member of the Proman group, is the largest producer of petrochemicals in Trinidad and Tobago and one of the largest methanol manufacturers in the world. Located in the Point Lisas Industrial Estate in Trinidad, **MHTL** has decades of experience in the production, marketing and distribution of methanol, with an efficient and reliable international supply chain that includes storage facilities in key locations worldwide.

The company's five methanol plants, situated at Point Lisas, have a combined annual production capacity of 4,100,000 tonnes of methanol.

In 2010, **MHTL** diversified its operations with the start-up of its AUM Complex in Trinidad. This facility produces annually 647,500 tonnes of Ammonia for use as feedstock for its downstream operations which comprise 1,483,500 tonnes of UAN (32%) Solution and 60,000 tonnes of Melamine.

**MHTL** ensures its global competitiveness by establishing and maintaining its operations at the highest standards of professionalism, efficiency, reliability, safety and environmental management.

The company emphasizes local content in its operations and provides employment for over 800 highly skilled nationals with opportunities for cross training on different plants and technologies. The world class professionals developed by **MHTL** have also been utilized globally, with great success, by the Proman group in the commissioning, startup and operating of assets in other countries.

**MHTL** is the largest employer and also the largest consumer of natural gas and utilities on the Point Lisas Industrial Estate.

**MHTL** remains committed to the development of Trinidad and Tobago and has a dynamic Corporate Social Responsibility programme with a focus on youth, education and culture and partnering with established charities for assistance to those in need.



Published in association with  
Point Lisas Industrial Port Development  
Corporation Limited by  
**Compass Handbooks Limited**

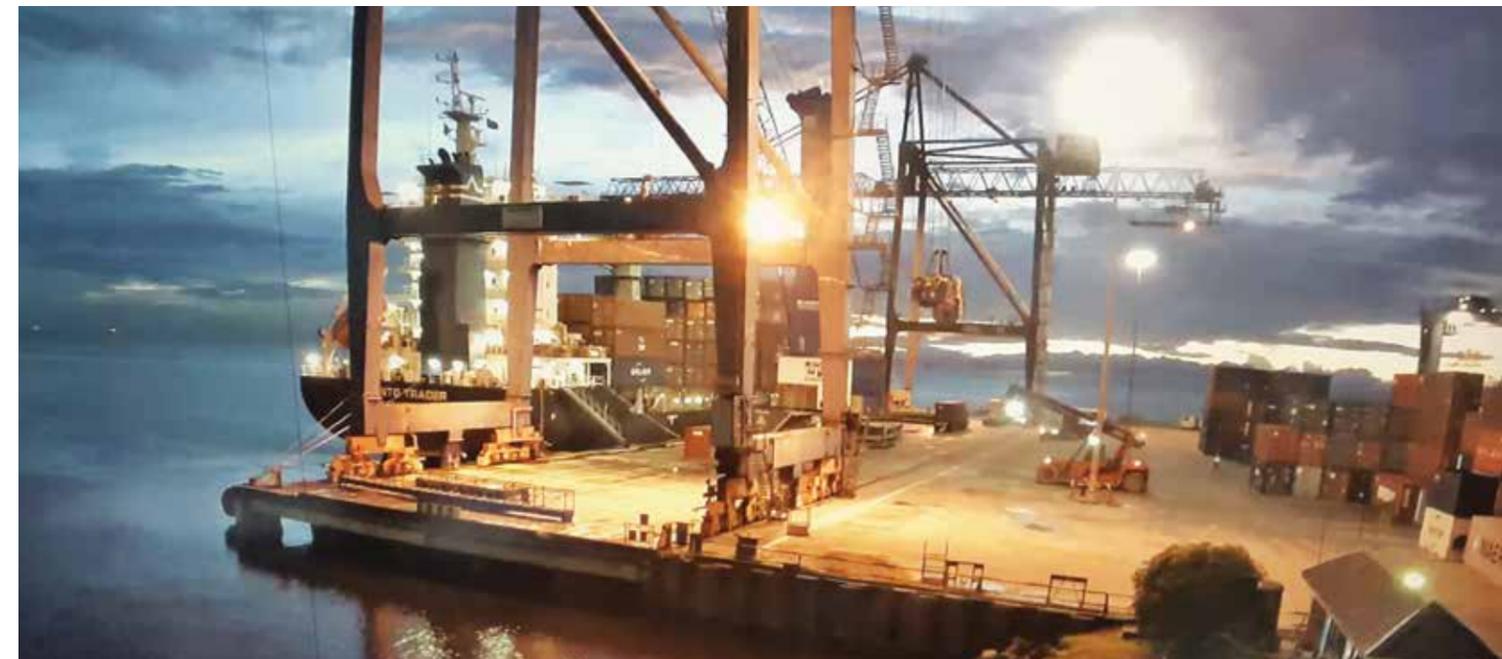


**Compass Handbooks Limited**  
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Bexwell Road  
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Swallowtail Press, UK

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October 2019  
ISSN 1462-8015  
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*The Port of Point Lisas saw a significant increase in container throughput in 2018.*



**Caribbean Nitrogen Company Limited (CNC) and Nitrogen (2000) Unlimited (N2000)** are the owners of two world-scale anhydrous ammonia plants located at the Point Lisas Industrial Estate in Trinidad. The Companies are privately owned joint ventures among three multinational shareholders, all of whom have significant investments in the global energy sector.

Bringing together extensive global expertise and insight in ammonia technology, project financing and execution, and the ammonia market, the two companies achieved international recognition during the

development and commissioning of the plants, which began production in 2002 and 2004 respectively.

The plants are now a key part of the vibrant Point Lisas Industrial Estate, providing employment to approximately 200 Trinidad & Tobago nationals and investment back into both local industry and the community.

The plants are operated by Industrial Plant Services Limited which also operates the plants owned by Methanol Holdings (Trinidad) Limited.

Anhydrous ammonia is a globally traded commodity used mainly in the fertilizer business but is also used in

industrial intermediates for the manufacture of durable synthetic materials and consumer goods.

The plants have a combined annual production capacity of 1.3 million tonnes and all of the ammonia produced is exported globally, generating valuable foreign exchange for Trinidad and Tobago.

About 0.7 million tonnes of carbon dioxide by-product is sold annually to other Point Lisas plants for use in methanol and urea production.

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**Foreword**  
 Point Lisas Industrial Port Development Corporation Limited (PLIPDECO) Chairman, Ian Atherly **5**

**Introduction**  
 PLIPDECO open for business, ready for expansion **7**

**Audit**  
 Commitment to quality across the board **11**

**Point Lisas Port and Industrial Estate**  
 Map **13**

**Point Lisas Industrial Estate**  
 The Caribbean's most integrated industrial cluster **15**

**Port of Point Lisas**  
 Efficiency, planning and attention to detail **19**

**Logistics**  
 Logistics hub for the region **25**

**Information Technology**  
 Let's get digital **27**

**People**  
 It's the people that matter **31**

**Health, Safety and Environment**  
 Focus on HSE **35**

**Technical**  
 A port that never stops **39**

**Company profiles**  
 Working with PLIPDECO **41**

**Contact details**  
 Port of Point Lisas key information **55**  
 Shipping and Port directory **61**  
 Shipping Line contacts **64**  
 Advertisers index **64**



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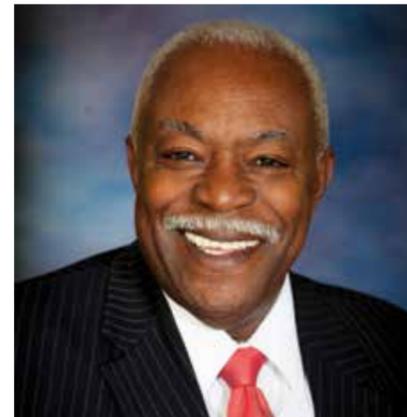
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### Foreword by Point Lisas Industrial Port Development Corporation Limited (PLIPDECO) Chairman, Ian Atherly



The Port of Point Lisas is often described as the 'Gateway to the Americas', thanks to our strategic location on the doorstep of both North and South America. The Point Lisas Industrial Estate is home to more than 100 national and international companies operating in the petro-chemicals, chemicals, oil & gas, power generation and allied sectors. They are there because of the vast resources of natural gas within easy reach of our shores.

Geography has always been our strongest supporter.

But at the Point Lisas Industrial Port Development Corporation Limited (PLIPDECO), we take none of this for granted. Cargoes can go up and down; companies open, close or choose to relocate. We understand that in operating a Port and an Industrial Estate, we are to an extent in the 'fallout business'.

The challenges faced by Trinidad and Tobago due to the declining economy and lower oil prices globally are also challenges faced by PLIPDECO. Any reduction in cargo volumes and in demand for goods and services inevitably is reflected in our bottom line. The closure of the ArcelorMittal Plant and the closure of Petrotrin's refinery both have their impact.

But we remain optimistic and we must, and will, continue to plan and invest for the future. Our commitment to efficient, cost-effective, flexible and quality services will not waver.

A number of tenants are investing in new and expanded facilities on the Industrial Estate. These include DeNovo's new gas processing plant and Qualitec's new welding, fabrication and storage facility for supporting downstream works in the oil and gas industry.

The Energy Chamber of Trinidad and Tobago says the major upstream operators plan to spend US\$10 billion in Trinidad and Tobago in the next five years; in this context, there is huge potential for investment and expanded operations on the Industrial Estate.

PLIPDECO is investing millions of dollars in new warehousing – this is not only targeted at the various sectors on the Industrial Estate, but is also ideal for handling and 'adding value' to cargo from the region. That could include relabelling, reassembly and repacking of goods for onward shipping to other countries in the region.

In the Port area, Point Lisas continues to play a vital role in handling the country's imports and exports, while also serving as a transshipment hub for the Caribbean. There is real potential to step up our

transshipment and logistics activities in support of customers in Latin America.

During 2018, we completed a major refurbishment of Berths 3 and 4 at the Port. New fenders were installed and one of our two Gottwald harbour mobile cranes was overhauled and upgraded. We continued our phased replacement of port equipment, taking delivery of 12 new forklifts, ten trailers and one reach stacker.

A very significant development was the installation and commissioning of two mobile container scanners by the Customs and Excise Division of Trinidad and Tobago, one each for imports and exports. Scanning containers in seven minutes or less, they have been integrated seamlessly into the flow of containers through the Port. Paid for by the US Government, they provide another layer of confidence in border security.

Meanwhile, we continued with our very successful focus on communication. Our quarterly Port Users' Meetings are well attended and allow those attending to keep up to date with developments and to question our managers in person.

For all the investment in hardware and in our state-of-the-art IT systems in an increasingly digital world, we never forget that shipping is a 'people' business.

At PLIPDECO, we are proud of our commitment to training, as well as the close working relationship we nurture with our workforce and union representatives. PLIPDECO has a strong reputation as an employer – we received no fewer than 324 applications in response to an advertisement for a position as Accounts Clerk.

In 2016, PLIPDECO celebrated its 50<sup>th</sup> anniversary. As we move into our second half-century, we have much to be proud of and much to build on. We look forward to working with our largest shareholder – the Government of Trinidad and Tobago – and with customers, potential customers, employees and all stakeholders as we forge ahead to a bright new future.



# PLIPDECO: open for business, ready for expansion

In its Port operations and on the Industrial Estate, PLIPDECO's focus is on efficiency and flexibility of service

What company doesn't have a 'vision' these days? But how many of those 'visions' are just cleverly arranged words, with no substance behind them?

PLIPDECO's vision is all about action: it's an approach that wins awards, and one that takes its teams out into the workplace every day to deliver flexibility, ingenuity and an unrivalled attention to detail.

In October 2019, the Point Lisas Industrial Port Development Corporation Limited won the Port of the Year Award for Multi-Purpose Terminals at the Caribbean Shipping Association's 49th AGM and Conference.

In October 2018, Point Lisas Industrial Port Development Corporation Limited won the Caribbean Shipping Association's Port Dependability and Flexibility Award for the second consecutive year. That's a clear reflection of PLIPDECO's focus on processes and systems that work, on people who understand clearly their role – and follow it through – and on transparent, constant communication with all port users and stakeholders.

PLIPDECO's quarterly Port Users' Meetings are a great example of good communication and real transparency.

"Our emphasis is on the ease of doing business and on trade facilitation," says PLIPDECO's President, Ashley Taylor. "How would I sum up the Port and Industrial Estate? It is unique, and something really to be proud about. Our efficiency and flexibility of service are the key factors in making Point Lisas the best place for our tenants and customers."

Trinidad was an early signatory to the World Trade Organization's Trade Facilitation Agreement, which entered into force in 2017 – an indication that the country is open for business and focusing on trade improvement. That attitude is at the heart of PLIPDECO's success story.

Point Lisas is in the Gulf of Paria, halfway down the west coast of Trinidad and about 20 km north of Venezuela. Thanks to its strategic location, the Port of Point Lisas is often referred to as the 'Gateway to the Americas' – on the doorstep of both North and South America, Point Lisas allows quick and easy shipping connections to all the major shipping routes.

PLIPDECO has a two-pronged responsibility: operating the Port of Point

Lisas, which handles more than half of the country's domestic cargo and 90% of its breakbulk cargo, and managing the 860-hectare Point Lisas Industrial Estate, where tenants' operations include the world's largest methanol plant, and the combined ammonia output makes Trinidad and Tobago the largest producer in the world.

Inevitably, among more than 100 international and national tenants on the Industrial Estate, operational success can be impacted by global market trends and challenges.

For example, the closure of ArcelorMittal's steel production facility was a blow – but negotiations are under way for a restart of the plant and there is plenty of room for optimism for its future operations. Meanwhile, a number of tenants are investing in new and expanded facilities, from DeNovo's new gas processing plant to Qualitec's new

*Detailed planning and constant communication ensure that PLIPDECO makes the best use of space at the Port.*



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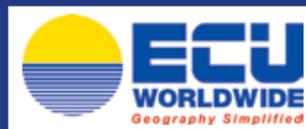
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welding, fabrication and storage facility for supporting downstream works in the oil and gas industry.

According to the Energy Chamber of Trinidad and Tobago, the major upstream operators have indicated that US\$10 billion will be spent in Trinidad and Tobago in the next five years; PLIPDECO is well aware of the implications for investment and operations on the Industrial Estate.

In cargo handling, meanwhile, the ever-growing complexity of global supply chains offer both challenges and opportunities. Point Lisas already serves as a transshipment hub for the Caribbean and there is huge potential to serve more of Latin America in the same way.

PLIPDECO is investing in new warehousing space, specifically targeted at the various sectors on the Industrial Estate, the local retail sector, as well as the flow of cargo from the Far East, with opportunities to 'add value' through relabelling, reassembly and repacking of cargoes ready for onward shipping to other countries in the region.

Digitalisation is taking centre stage across the global and shipping sector, and PLIPDECO continues to make significant advances through the development of its own software and implementation of technology designed to smooth the flow of cargo and deliver seamless supply chains.

Demand is high, for industrial estate sites, for cargo handling and for warehousing, and expansion is clearly on the agenda. However, one essential fact remains; every single part of PLIPDECO's operations and activities is underpinned

by a total commitment to safety, security and protection of the environment.

It's a commitment that goes far beyond PLIPDECO's own operations; a highly focused environmental management and monitoring programme ensures that all of its tenants adhere to strict guidelines, to ensure the safety of everyone involved and to reinforce environmental requirements that are constantly benchmarked, analysed and updated to ensure they are fit for purpose.

### PLIPDECO facts and figures

**Location:** 32 km south of Port of Spain on Trinidad's west coast

**Port approach:** via the Savonetta Channel – 1.75 nautical miles long, 152 metres wide, dredged depth 12.8 metres

**Two turning basins:** 500 and 300 metres diameter, dredged to 12.8 metres

### Cargo volumes

2017: 234,487 metric tonnes general cargo; 162,498 TEUs

2018: 371,954 metric tonnes general cargo; 170,951 TEUs

**Industrial Estate:** 860-hectare estate

**Tenants:** more than 100, national and international

**Activities:** dominated by petrochemical sector but with a variety of other businesses

**Warehousing:** LCL Export and Import warehousing established, new 40,000 sq. ft. warehouse to open in 2019

### Customer satisfaction

PLIPDECO understands the need to strike a balance – profit and revenue increases are obviously a target, but so too is customer service and satisfaction.

The Marketing and Business Development Department conducts regular customer satisfaction surveys of shipping lines, agents, NVOCCs and other stakeholders; the results are collated and analysed, and performance is tracked against these indicators.

"We look at the feedback to see if there are any issues we need to attend to, particularly in the operational areas," says Arlene Wallace-Romero, PLIPDECO's Business Systems Manager. "We read, discuss and analyse the feedback and work to make improvements. This also feeds into our training and development. We have continuous improvement measures in place because, above all, we are a service operation."

Having established goals, PLIPDECO uses KPIs to measure progress towards those goals. The impact of training is also carefully measured, to ensure it is delivering improved productivity and efficiency.

PLIPDECO's quarterly Port Users' Meetings are also valuable. "We listen to what we are told and we respond. From providing access to cash at the LCL Warehouse, to improving signage to help Port Users and installing digital screens to update people, there are many examples of where we have taken action in response to feedback. When we get into strategic planning, we also take our Port Users' input into account, asking them specifically what their expectations are from us in the next few years."

### History

Established in September 1966, Point Lisas Industrial Port Development Corporation Ltd (PLIPDECO) is owned 51% by the Government of Trinidad and Tobago and 49% by private shareholders, including banks, insurance companies, financial institutions, company employees and the general public.

PLIPDECO celebrated its 50<sup>th</sup> anniversary in 2016.



PLIPDECO has continued to invest in its container handling facilities and equipment.

# Commitment to quality across the board

PLIPDECO sets high standards in quality, environment and safety – for itself and for its tenants.

PLIPDECO has an integrated approach to management, certifications and interacting with tenants. Part of this is identifying, understanding and meeting the requirements of tenants' processes, especially in the various leasing agreements, says Chief Internal Auditor Linda Nedd-Warrick.

"Our Estate and Facilities team listen to the requirements of our tenants, whether Port or Industrial Estate, and discuss with them what is allowed and what isn't – all operations must satisfy our environmental standards and comply with our regulatory standards," she explains. "We believe that tenants want to work with a company that sets strict standards and is compliant – and we also demand from our various

suppliers and customers that they meet the same quality standards."

Some tenants have been on the Industrial Estate for 30 years and undoubtedly the expectations would have been different when they first arrived. "When it comes to the renewals of leases, there may well be additional demands. Of course, environmental regulatory requirements have become more stringent over the years. The environment is much more at the forefront today and naturally the public also wants to know that we are doing the right thing."

PLIPDECO is proud to hold the ISO 9001-2015 QMS certification. The upgraded version of ISO 9001 puts more emphasis on risk management at all levels, requiring evidence of leadership commitment and evidence of risk-based thinking to determine what actions are taken.

"My role is to ensure that the management structure is in place to ensure that everything is planned,

designed, documented and communicated based on our annual risk assessment process."

PLIPDECO was certified for ISO 9001-2015 by LRQA. An annual survey is required, and then a full assessment and audit every three years for recertification. That, says Linda Nedd-Warrick, gives customers and tenants confidence in PLIPDECO's commitment to quality.

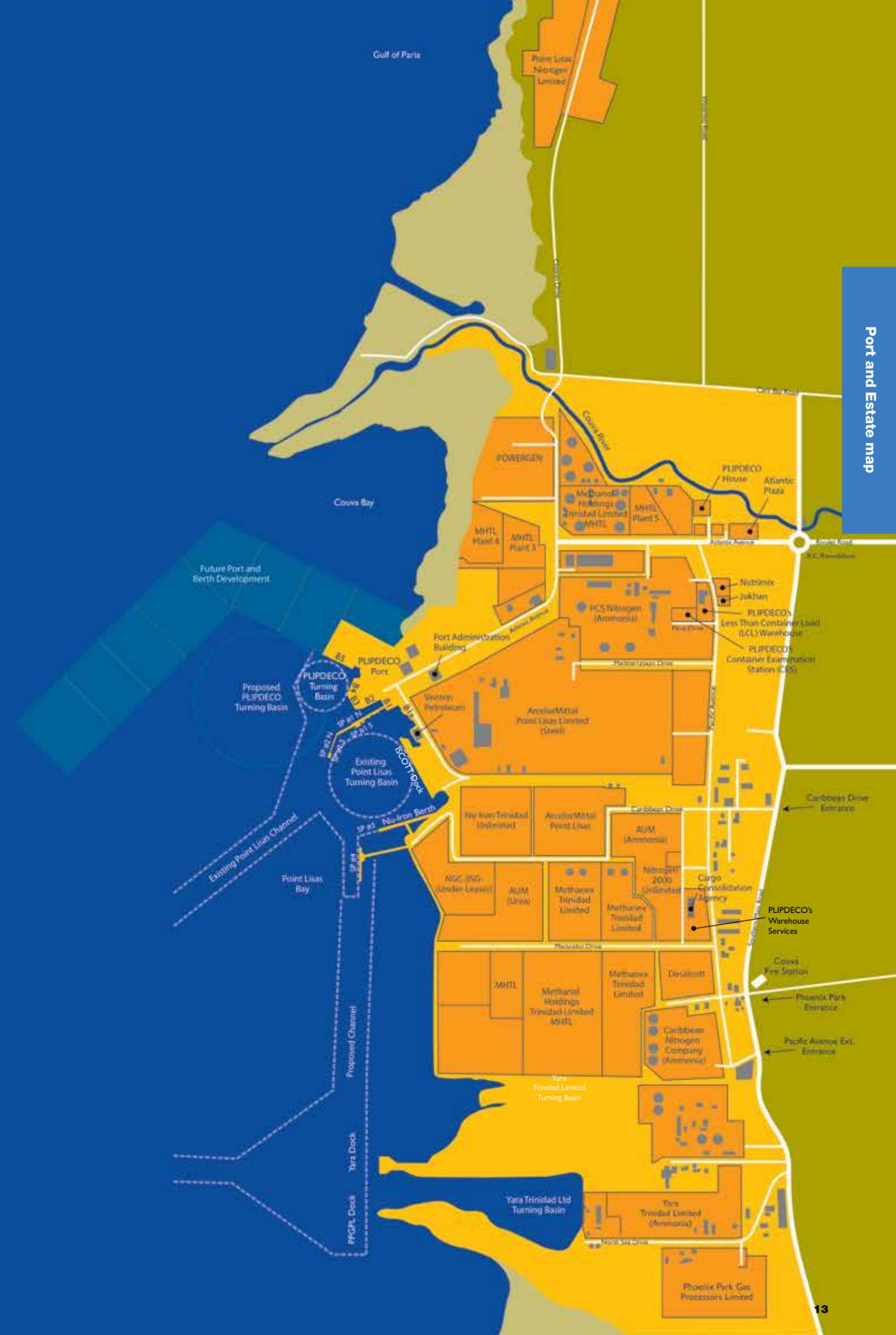
PLIPDECO is fully compliant with the IMO's International Ship and Port Facilities Security (ISPS) Code, Marpol and SOLAS. New regulations have led to:

- The operation of an automated weighbridge to comply with the IMO's requirement that all export containers are weighed
- The operation of two container scanners to comply with security requirements.

*Operations are meticulously planned and monitored according to the latest risk management regulations.*



# Point Lisas Port and Industrial Estate



Port and Estate map



# The Caribbean's most integrated industrial cluster

The Point Lisas Industrial Estate is home to more than 100 national and international companies.

Reading through the list of tenants on the Point Lisas Industrial Estate is like looking at a 'Who's Who' from the worlds of petrochemicals, chemicals, oil & gas, power generation, desalination, grain production, heavy and light manufacturing, and numerous allied operations and support services.

This world-class industrial park is home to more than 100 local and international companies. Ease of access to vast resources of natural gas has been a strong incentive for leading manufacturers of ammonia, urea, methanol, other petrochemicals and steel to move in. The

860-hectare Industrial Estate, owned and operated by PLIPDECO, is 100% occupied.

All tenants lease their land from PLIPDECO and build their own facilities, subject to approval and to compliance with environmental terms and conditions and other lease conditions. About 20 other companies operate on their own land or via sub-leases and under-leases.

The Estate and Facilities team of 30 people is responsible for roads, drains, signage and overall Estate management, as well as PLIPDECO's leases which are negotiated by the Legal team.

"We assist tenants with their statutory obligations to get their building permits and planning approvals and we are responsible for any operational issues," says Judy Beepath-Ramjohn, PLIPDECO's Manager, Estate and Facilities.

One of the most challenging aspects of

the Estate is what the eye can't actually see – a substantial and complex network of underground pipes linking many companies to each other as well as to berths in the harbour. Any new pipelines or networking connections must be approved by PLIPDECO.

"These pipelines do not belong to us but we are responsible for managing where they go," says Judy Beepath-Ramjohn. "There are so many synergies on the Estate. For example, the carbon dioxide that is a by-product of Caribbean Nitrogen Plant's ammonia production is used by several tenants as vital feedstock. The power generation plant

*A complex network of pipelines connects operations on the industrial estate to the quayside and to each other.*



## The Energy of Economic Growth

NGC's US \$7 billion asset base provides an enviable platform for economic growth. Among its pioneering subsidiaries are the National Energy Corporation of Trinidad and Tobago Limited, which provides infrastructural and marine asset development for the energy industry, Phoenix Park Gas Processors Limited (PPGPL), one of the largest gas-processing facilities in the Americas, and NGC CNG Company Limited, charged with accelerating and expanding the use of CNG as an alternative, cleaner transportation fuel in the country.



## The Energy of Success

With a business portfolio ranging from purchase, transmission and sale to commercial and industrial distribution of natural gas, NGC is a renowned leader in the local, regional and international energy industry. The Company's depth of expertise and achievement has fuelled its reputation as a global model of economic and industrial success.



## The Energy of Sustainability

NGC has committed itself to the preservation of the natural environment by applying a 'no net loss' principle to its business. Through its reforestation programme, the Company has committed funds to replenish areas of forest cleared during pipeline construction activities.



## The Energy of Human Potential

NGC as a corporate citizen plays a leading role in mentoring, enabling and developing individuals and communities across every spectrum of Trinidad and Tobago's multifaceted society. In the areas of Sport, Arts and Culture, Youth Development and Empowerment, and Education, the organisation commits substantial investment towards maximising indigenous human potential, in order to facilitate the development of the nation's resources and environment.

produces a lot of steam which can be used for the ammonia facility."

PLIPDECO has a very important environmental management and monitoring role, to ensure all tenants adhere to the guidelines. Many original 30-year leases are in the process of renewals, providing an opportunity to enforce even more stringent environmental protection requirements.

New developments continue, including:

- DeNovo's new gas processing plant is a vital element in the company's agreement to supply natural gas to the National Gas Company of Trinidad and Tobago (NGC).
- Qualitec's new warehouse will provide facilities for welding and industrial fabrication, to support oil & gas downstream works.

### PLIPDECO Warehousing Expansion

A major new warehousing facility will be built by PLIPDECO.

The project will provide five new buildings with a total 40,000 sq. ft. of space next to PLIPDECO's existing warehousing. Construction will take 18 months.

A second site is earmarked for another 100,000 sq. ft. of warehousing, to be built according to demand.

These facilities will expand PLIPDECO's range of logistical services for players in the supply chain by providing them with warehousing service models that are both flexible and innovative.



### The Point Lisas Industrial Estate – did you know?

- Point Lisas Industrial Port Development Corporation Limited celebrated its 50<sup>th</sup> anniversary in 2016.
- PLIPDECO employs 855 people directly across the Port and Industrial Estate.
- More than 12,000 people work on the Industrial Estate.
- There are 7.8 kms of roadway on the Industrial Estate – all fully maintained by PLIPDECO.
- There are 9 kms of pipeline for each commodity.
- The Industrial Estate is home to seven methanol plants producing a total 6.5m tonnes per year – including the largest methanol plant in the world. Trinidad is one of the world's largest producers of methanol.
- The combined production of the 11 ammonia plants on the Industrial Estate is 5.2m tonnes per year.
- The Desalination Company of Trinidad and Tobago produces 40m gallons of water per day at its plant on the Industrial Estate.

Refrigerated containers Imports and Exports, are an important part of PLIPDECO's cargo volumes.

The Port handles a wide range of cargoes for the offshore oil and gas sector, as well as more than half of the country's domestic cargo.

# Efficiency, planning and attention to detail

The Port of Point Lisas plays a vital role in the economy of Trinidad and in the day-to-day lives and wellbeing of Trinidad and Tobago's entire population. More than half of all of the domestic cargo throughput moves across Point Lisas Port's Berths – and, alongside this, the Port handles a wide range of cargoes in support of the offshore oil and gas industry, petrochemical industry, as well as the transshipment of containers and other cargo destined for other destinations in the region.

In 2018, the Port of Point Lisas saw an increase in container throughput and also in overall volumes. This followed a reduction in volumes for a couple of years, due to a slow Trinidadian economy and a fall in offshore exploration because of lower oil prices.

"Our domestic cargo will have a variance of 10-15% depending on demand – much of that is driven by the ups and downs of the construction industry and the economy, plus seasonal variations such as in the run-up to Christmas," says Vice President, Port Operations, Harold Ragbir.

"In the oil industry, if there is a lot of exploration then we will see a significant increase in pipes, drilling mud and other general cargo. The Port intends to develop and expand its cargo handling services for the energy sector in 2019."

Exports, meanwhile, include furniture, manufactured food items, fresh produce

such as mangoes, pumpkins and coconuts, beer, rum and soft drinks, feed, fertilisers, melamine and other chemicals. Trinidadian exports are shipped to all parts of the world, with a high amount destined for countries within the region.

In 2018, the Port of Point Lisas handled 371,954 metric tonnes of general cargo compared to 234,487 metric tonnes in 2017, a 58.6% increase. Containerised throughput rose by 5.2% from 162,498 TEUs in 2017 to 170,951 in 2018.

Geography dictates the space available at the Port – but PLIPDECO's efficient processes and operations, focus on detailed planning and commitment to constant communication ensure that shipping lines, shippers and other port users are assured of the best possible service.

Meanwhile, PLIPDECO continues to invest in berth improvements and new equipment to meet growing demand to deal with emerging challenges.

Among the major developments in 2018 was the installation of two mobile container scanners by Trinidad and Tobago's Customs and Excise Division – one each for Import and Export. Donated by the US Government, the new equipment can scan containers in seven minutes or less; they have been integrated seamlessly into the flow of containers through the Port and play a vital role in border security.

Also during 2018, a comprehensive refurbishment of Berths 3 and 4 was completed, new fenders were constructed and installed, one of the Port's two Gottwald harbour mobile cranes was overhauled and its electronics improved.

PLIPDECO also took delivery of 10 new Trailers in the first quarter of 2019, 12 new

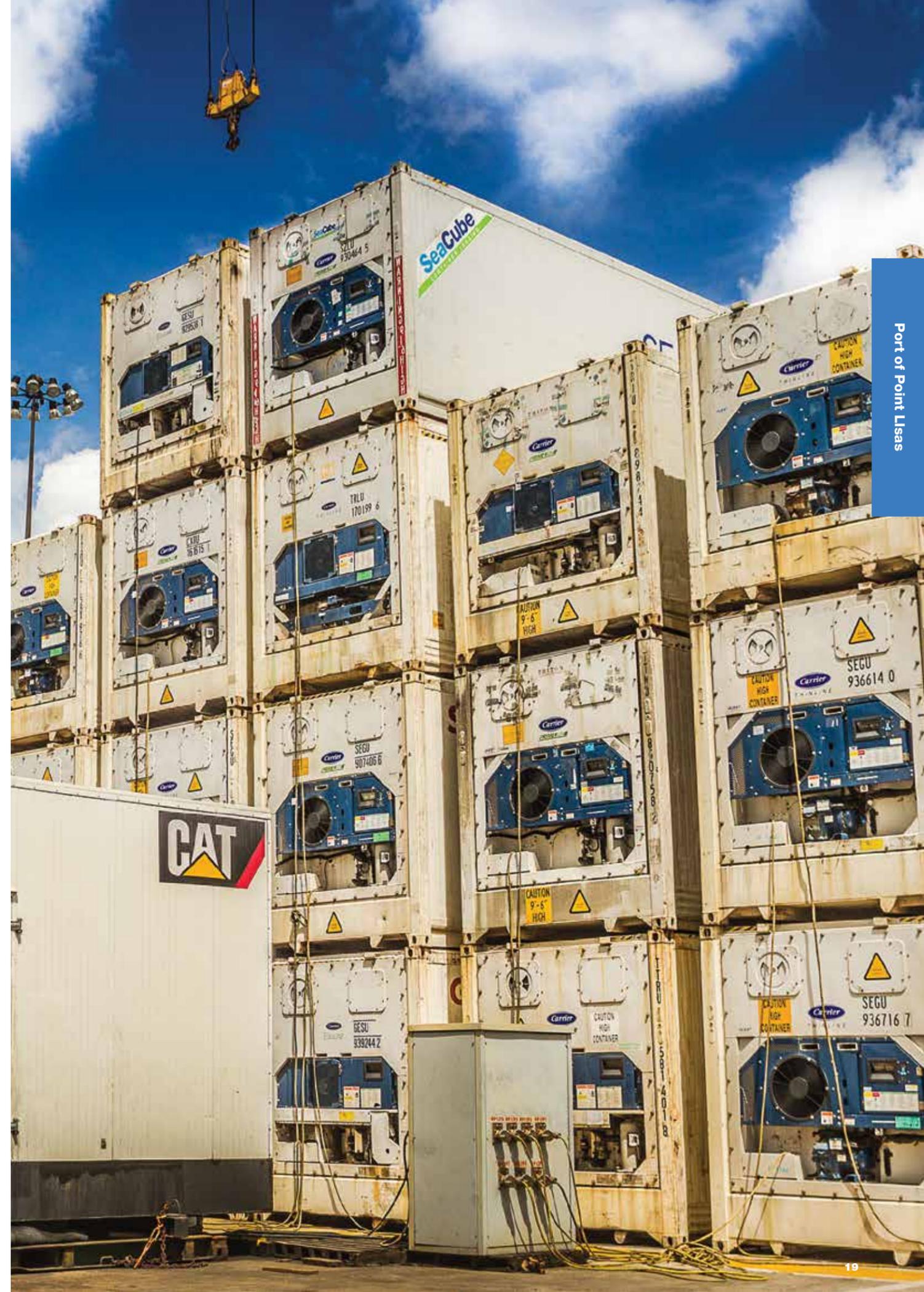
forklifts and one Reach Stacker in 2018; this was part of a phased replacement of Port equipment, which included the delivery of one Empty Container Handler and six trucks in 2016, and two Reach Stackers, in 2017.

"We work with the Original Equipment Manufacturers (OEMs) to ensure that our equipment is overhauled and maintained to their requirements and to ensure that it is fully functional in all aspects," says Harold Ragbir. "For example, Kone's engineering team was at the Port to work with us on the overhaul of our RTGs. Our carefully planned maintenance programme improves and enhances our operations, because the availability and uptime of our equipment has increased – that reduces vessel alongside time and means we have satisfied principals and agents."

The berths at the Port are served by two rail-mounted Liebherr ship-to-shore gantry cranes which each have a 40-tonne single lift/50-tonne twin lift capacity, and two Gottwald mobile harbour cranes with a maximum capacity of 100 and 125 tonnes. These have the versatility to handle bulk, breakbulk and containerised cargoes.

PLIPDECO's extensive terminal handling equipment also includes six Konecrane Rubber Tyred Gantry (RTG) cranes, which have the capacity to stack containers five-high, and six Reach Stackers, able to stack containers four and five-high.

These are backed by a fleet of forklifts, ranging from three to 30 tonnes capacity, two Empty Container Handlers stacking containers four-high, 20 tractor trucks and 21 trailers.





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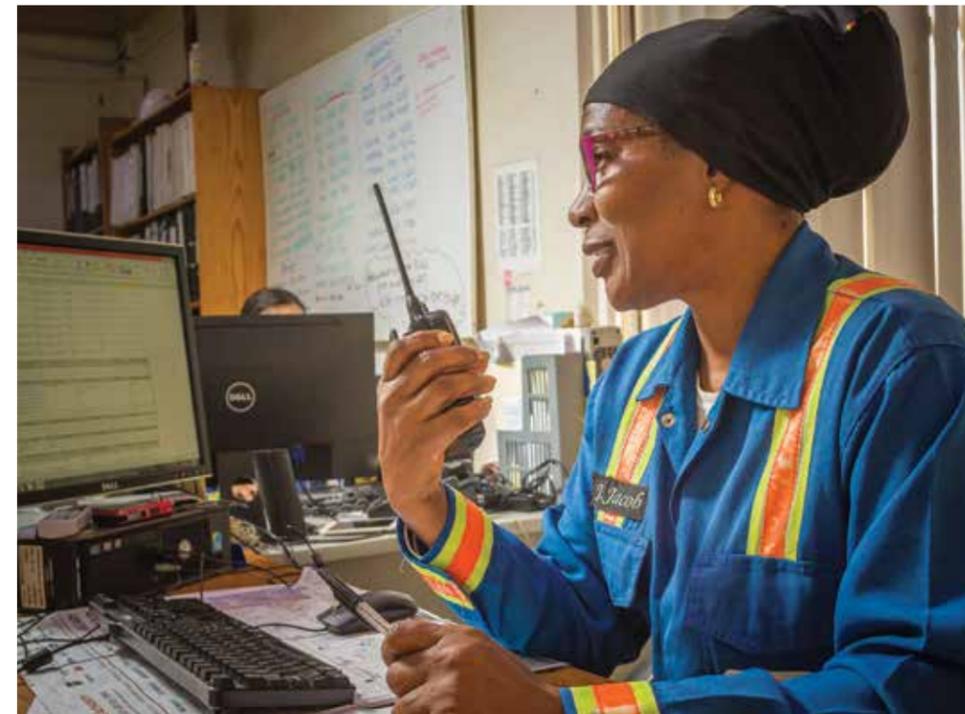
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### Harbour management

PLIPDECO's Planning Department is not only at the core of its container yard and vessel operations – it also has responsibility, through the Harbour and Marine Department, for overseeing and coordinating all movements in the harbour of Point Lisas.

"Harbour and Marine is responsible for managing all movements of vessels in the Point Lisas harbour," says Deoraj Mahase, PLIPDECO's Junior Manager, Planning. "We provide mooring and unmooring of all vessels, coordination with all the shipping lines and agencies, and also coordinate with National Energy, which owns the channel and basin."

"We work with National Energy to draw up a weekly schedule of vessels requiring to come into the harbour for various operations – including container, breakbulk, workboats and supply vessels. We also provide moorings for the specialised piers – for methanol, ammonia, urea, etc."

All vessels are required to liaise with PLIPDECO's Harbour and Marine Department via standard VHF. Pilotage and towage is compulsory for all vessels over 50 metres; the Harbour and Marine Department coordinates pilotage and also towage, which is provided by National Energy through its tugs and workboats, while organising berthing availability. Pilotage is extremely flexible and responsive, thanks

to the deployment of a floating pilot station which is usually out at anchorage – enabling pilots to react quickly to any requirements.

Once PLIPDECO knows that vessels are en route, it seeks information on cargo to be discharged and loaded, together with any special instructions – provided by the agent via the Navis system. This allows time for export containers to be shifted in advance for optimal loading.

Careful planning is vital in order to make the best use of yard space, berths and to deliver optimum productivity. PLIPDECO provides as much flexibility as possible, and also notifies agents if there are any change in berth availability – that can sometimes give vessels more time, so they can slow down and save fuel.

"When the vessel comes in – it's a case of executing the plan," says Deoraj Mahase. "A great deal of effort goes into the pre-planning, to ensure that the containers are in the right place, our Rubber Tyred Gantry (RTG) operators are prepared, Hauliers know which bay to go to, and so on."

### Keeping the cargo moving

Twice-daily operational meetings are held by the Cargo Handling Department, bringing together representatives of the key PLIPDECO teams, including Cargo Handling, Timekeepers, Assistant Terminal Operations Supervisors, Planning and Engineering and Maintenance.

Acting on the vessel schedule provided by the Harbour Management team, the team, chaired by the Cargo Handling Manager Clint Duncan, allocates berths, personnel and equipment, while also considering the requirements of a continuous programme of equipment and infrastructure maintenance.

A particular challenge is handling peak

### Operations and processes

The smooth running of container flows through the Port of Point Lisas is based on a highly successful Navis Terminal Operating System (TOS), which has been tailored to the port's needs and has recently been upgraded to N4.

A one-way, horseshoe-shaped system operates in the terminal and the entire process is controlled through Navis and the equipment are tracked using GPS technology. The process starts when the Haulier arrives at the gate; it identifies the container required and the gate staff will know if the container is cleared for delivery; it instructs the RTG driver, in the cab, which container to pick up and where; it directs the Haulier to the pick-up point; and, through its links with Customs and other inspection authorities, Navis will direct the Haulier to the scanner and/or the Container Examination Station (CES) if a container is to be scanned and/or unpacked for checking before it can be authorised to leave.

During 2018, PLIPDECO also trained its stowage planners in the use of the Navis XVELA stowage planning and management system; this Cloud-based, secure data-sharing system enables collaboration between carriers and terminal planners to optimise stowage.

"By knowing the precise location of containers before the vessel arrives in Port, we can see in advance where we are going to stow containers," says Harold Ragbir. "This gives us an opportunity to plan in advance – achieving optimisation, efficiency and increased productivity."

This approach will be critical as PLIPDECO aims to increase its volume of transshipment, he adds: *continued overleaf*

Above: Constant communication is vital to the smooth running of the Port.

**“By knowing the precise location of containers before the vessel arrives in the Port, we can see in advance where we are going to stow containers.”**  
**Harold Ragbir,**  
**Vice President,**  
**Port Operations**

flows of reefer containers – particularly as the demand for food imports rises dramatically in the run-up to the Christmas holidays.

“We have to ensure we have the facilities to accommodate the number of reefer containers and also accommodate export reefers,” says Clint Duncan.

The Port has 106 permanent reefer plugs; an additional 52 can be provided by using gensets, and there is also the ability to contract additional reefer capacity within the Port at very short notice.

The Cargo Handling Team is also responsible for the Less than Container Load (LCL) Warehouse, where operations include unstuffing, storage and delivery of cargo.

#### Digital World

PLIPDECO’s focus on digitalisation ties in neatly with the Government of Trinidad and Tobago’s commitment to strengthening its national Single Electronic Window (SEW) for trade and business facilitation.

Named TTBizLink, the SEW is a secure, user-friendly platform that enables online preparation, submission and processing of over 40 trade and business-related transactions; services include the

e-Certificate of Origin, e-Goods Declaration, e-Import/Export Permits and Licences, and the e-Maritime Services Division. All of these, and more, are part of a concerted national drive to reduce paperwork, time and cost and deliver more convenience through e-payments and more e-services.

#### Great communication

A key part of PLIPDECO’s success is in recognising that communication should be face-to-face, as well as digital.

Port Users’ Meetings are held quarterly – they are very well attended, and they are lively affairs! PLIPDECO managers provide updates on port performance, volumes, training, infrastructure improvements, maintenance works and equipment; Port Users feel able to raise questions and issues, and appreciate that PLIPDECO’s managers are there in person, to answer questions as they arise.

PLIPDECO also holds monthly meetings with shipping lines using the Port, and liaises regularly with Customs and Excise.

“There is a national project to go paperless, and we continue to develop Navis and to develop and implement our own in-house software,” says Harold Ragbir. “We are very focused on improving our service to the customer – if you take half an hour to do something now, we want to do it in quarter of an

hour. It isn’t a case of giving people more time, but helping them to need less time.”

“However, we never forget that this is a people business. Port users have direct access to the management team and we are proud of our reputation for customer service. We have Port Users’ Meetings, we meet with our customers, we pick up the phone – that approach still goes a very long way.”

#### Container weighing

In 2016, when the International Maritime Organization’s (IMO) SOLAS amendments came into force, requiring all containers to be weighed before loading, PLIPDECO was ahead of the crowd.

All export containers were already being weighed at the Port of Point Lisas, with exporters happy to accept the weights provided by PLIPDECO as the accepted VGM (verified gross mass). As a result of PLIPDECO’s foresight, customers were able to experience a seamless transition when the IMO required containers to be weighed. However, investment in a new automated weighbridge system using RFID technology has made the process more efficient, including in the provision of the VGM information to stakeholders.

#### Container scanning

Approximately 4,000 containers went through the Customs and Excise Division’s new container scanners at the Port of Point Lisas in the first six months of their operation in 2018. Two mobile container scanners, one each for imports and exports, were paid for by the US Government; they have been integrated seamlessly into the flow of containers through the Port and play a vital role in border security.

The scanning technology is important in combatting the import of illegal goods such as narcotics, firearms and ammunition. The scanning process, taking less than seven minutes, is designed to detect weapons, hazardous materials and other illegal activities such as human trafficking.

Between 40 and 80 containers a day, including reefer boxes, pass through the scanners.

When Customs or other authorities decide the container needs a full inspection, the driver is directed to the Container Examination Station (CES); a dedicated warehouse facility in a fully secured compound very close to the Port, it has ten unstuffing bays, including two with specialist reefer connections and refrigerated areas for inspection of contents. PLIPDECO manages this facility and provides the labour required.

*continued from previous page*

“Transshipment is dependent on efficiencies and high levels of productivity. This is our approach and we are continuously working with the shipping lines in this regard.”

PLIPDECO has also taken a step further, developing a system through which large companies will be able to monitor the movement of their containers from the time they come off the vessel through to the last rent-free day of storage on the quayside. “This gives them total visibility and helps them to avoid unnecessary costs,” says Harold Ragbir. “If a customer is constantly paying for containers that are staying overlong in Port, we can help them to establish what the problem is. We want to help improve customers’ efficiency, and through this programme we can help them to analyse and improve their processes.”

#### Facts and figures

- The ‘Gateway to the Americas’, the Port of Point Lisas handles shipping services to and from Latin America and the Caribbean, the US, Europe and the Far East.
- The Port of Point Lisas is a multipurpose, multi-talented, highly flexible facility, handling dry and liquid bulks, containers, general cargo, breakbulk cargo and project cargo – operating 24 hours, seven days a week.
- The Port is fully compliant with the International Ship and Port Facility Security (ISPS) Code.



*PLIPDECO’s terminal handling equipment includes six RTG cranes stacking up to five-high.*



Point Lisas is perfectly located as a transshipment and logistics hub.

PLIPDECO is investing in new warehousing to support the Port's 'one-stop-shop' offering.

# Logistics hub for the region

The construction of a new 40,000 sq. ft. warehouse on the Point Lisas Industrial Estate is just the start – there is much more to come.

Point Lisas is strategically located to develop its transshipment business, and PLIPDECO is investing and expanding its services in order to develop its role as a hub for the Caribbean and Latin America.

Shippers can bring unfinished products into Trinidad, unstuff containers, finish manufacturing the product, repack and relabel, restuff containers, and ship the products back out to specific markets.

"We want to see ourselves not just as a Port but as a logistics hub," says Harold Ragbir.

PLIPDECO already has a well-established LCL (less than container load) Warehouse where it handles the unstuffing of containers for small businesses and customers shipping personal effects; this facility is also in demand from large businesses that simply don't have the room to unstuff containers on their own premises.

In addition, companies operating on the Point Lisas Industrial Estate can make use of this facility to store materials when

they undertake a shutdown or upgrade of their operations. They may not have their own warehousing facilities onsite, but using a self-contained section in the LCL warehouse provides just-in-time benefits which enable them to coordinate the shutdown efficiently and effectively.

In addition, PLIPDECO offers an LCL export service at its LCL Export Warehouse. It has developed a special tariff specifically for smaller businesses to be able to send one or two pallets, cases or boxes out to the Caribbean region, taking advantage of regular shipping services operating out of the Port of Point Lisas. Designed to encourage business and support intra-regional trade growth in the Caribbean, the tariff idea has been taken up by other countries in the region.

PLIPDECO is now investing US\$6 million in a new 40,000 sq. ft. warehouse which will add to the 'one-stop-shop' offering of the Port.

Due to be completed by the end of 2019, the warehouse will encourage Port-to-Door deliveries and help customers to reduce both time and costs.

Once this warehouse is up and running, based on demand, PLIPDECO has plans to build a second warehouse, totalling 100,000 sq. ft.

All of PLIPDECO's warehousing services are backed by state-of-the-art IT and processes, offer professional and experienced cargo handling services, and provide customers with the comfort of security and safety for their cargo.

**PLIPDECO's Warehouse Services includes a Full Container Load Service for the unstuffing of containers for businesses that don't have the room to unstuff containers on their own premises.**

PLIPDECO uses a sophisticated Navis Terminal Operating System at the Port.

# Let's get digital

Digitalisation is bringing sweeping changes to the world of ports and shipping, and PLIPDECO is investing in equipment, expertise and software in order to stay ahead in the field while maximising its efficiency, security and service to customers.

IT manager Richard Ramcharan heads a team of eight IT specialists who work on developing and optimising IT infrastructure and software, and also provide 24/7 coverage in case of any IT issues that arise.

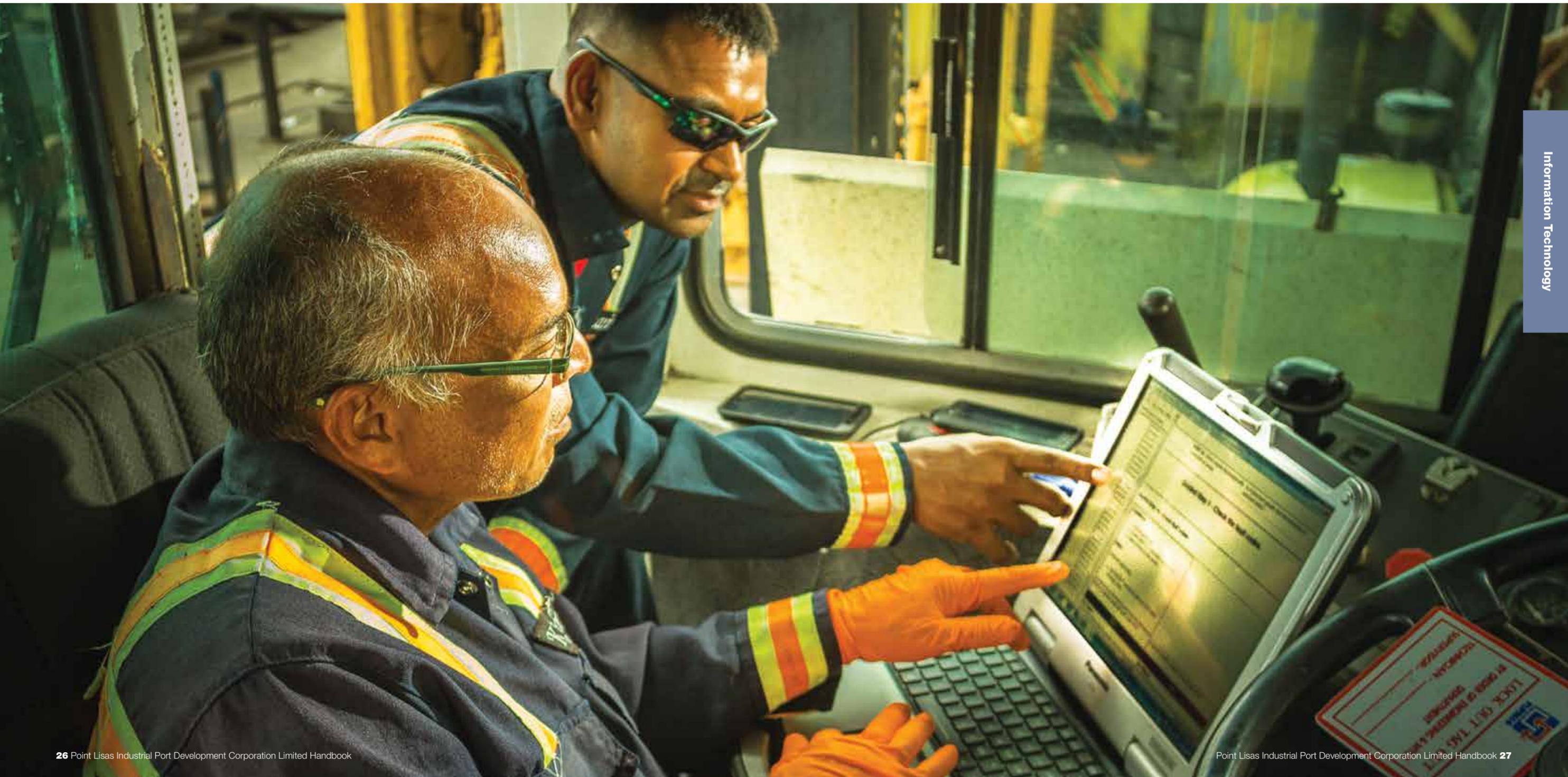
"We have a system of someone always on call; they are able to access other members of the team to support them, if needed, to resolve any issue," says

Mr. Ramcharan. "We also have remote access to the network for any issues we can resolve remotely."

The headline development in the past two years has been the upgrading of PLIPDECO's Navis Terminal Operating System (TOS), to N4. A key part of this project was to expand the use of Electronic Data Interchange (EDI) between the port and its partners, users and agents – the upgrade included implementing a more easily adoptable messaging device.

The TOS tracks all activity relating to a container – loaded/unloaded, gate in/out, shifted in the yard, cleared/uncleared, due for inspection, and so on. The plan over the next few years is to install mobile communication terminals into all port equipment; this will remove the need for

*A team of IT specialists focus on developing and optimising IT systems.*





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radio communication between operator and planning office, and optimise the use of equipment and workers. PLIPDECO is also looking into installing Radio Frequency Identification (RFID) on all equipment and containers, so their position can be validated at all times.

Among recent achievements and developments by the PLIPDECO IT team:

- Software developed in-house to track loose cargo at the LCL Warehouse is being upgraded. Where previously this process was completely manual, now PLIPDECO's staff use hand-held devices to capture all aspects of the LCL cargo handling process, from unstuffing of containers to storage to handing over items to the customer.

"The result has been a huge improvement in the system and increased throughput," says Mr. Ramcharan. "The system is computerised down to the point of delivery, with the customer given a

*PLIPDECO's team are always on standby.*

delivery note which is required for verification before leaving the compound. Agents can log into a secure portal to access a report of the container's contents immediately after unstuffing."

- PLIPDECO implemented an RFID-enabled automated Bridgeware system in 2016-17; this enhanced its container weighing service in response to the International Maritime Organization's Verified Gross Mass (VGM) regulations. The process involves weighing the truck, trailer and container as one, and the system then automatically deducts the tare weight of truck and trailer.

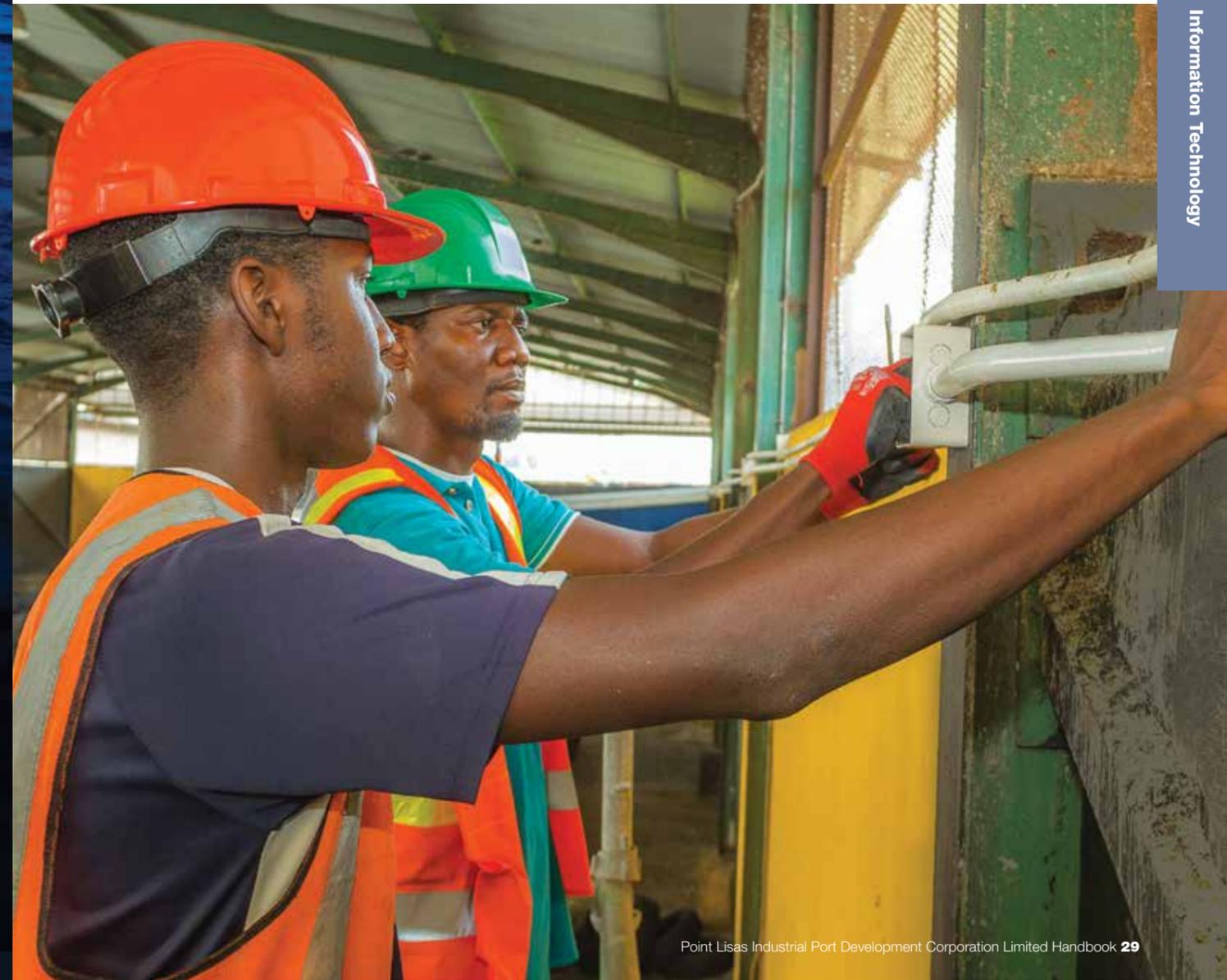
"We place RFID tags on all trucks and trailers dealing with us; sensors detect when the truck approaches, and the weight is automatically calculated and recorded. We have a database of all trucks doing business here – trucks are required to be registered to use the Port, so we have certainty of accuracy. It is also about security – the system will detect an illegal or invalid container number or if number plates have been switched."

- PLIPDECO developed and installed the wireless connections required for integrating the two new container scanners into the port operations.

- A Port Daily Schedule (PDS) database developed in-house tracks vessels coming into the Port, to ensure the best use of berth availability.

- PLIPDECO's in-house system manages container demurrage fees on behalf of shipping lines. Once a vessel arrives in port, it is able to interface with the TOS, access the relevant discharge and movement dates and cross-reference against schedules. PLIPDECO uses this information to determine the last demurrage-free day and to calculate any fees; this information is sent to customers on a weekly basis, helping them to keep track of containers in the yard, foresee any demurrage costs and keep control of costs.

**PLIPDECO staff use handheld devices to capture all aspects of the LCL cargo handling process, from unstuffing of containers, to storage, to handing over items to customers.**



Information Technology



People

# It's the people that matter

PLIPDECO focuses on training and development of its employees.

The best facilities and equipment in the world are of no use without the right people to provide the right levels of service. That depends on good working relationships and a focus on training and development of employees.

PLIPDECO has developed a close, collaborative working relationship with union representatives; built on respect, this relationship ensures that any issues arising are dealt with promptly and fairly.

"If any employee has a problem, their line manager will refer to us so that the matter can be investigated and positive solutions found," says Susan Clerment-Williams, PLIPDECO's Manager, Human Resources and Industrial Relations. "The Executive really takes employees' needs to heart."

PLIPDECO employs a total of 855 people across the Port and Industrial Estate and in its administrative operations.

## Training and development

Extensive training is at the heart of PLIPDECO's service delivery. For example, during the second and third quarters of 2018:

- Five Reach Stacker Operators and 18 Tractor Truck Drivers underwent training;
- Four Terminal Clerks underwent data entry training;
- 26 new employees underwent forklift training and 16 existing employees went through forklift refresher training;
- Training was also organised for RTG Operators and for Assistant Terminal Operations Supervisors.

In 2016-17, PLIPDECO engaged the Caribbean Maritime Institute to train 61 of its Stevedores. "This was a costly exercise but it was of huge benefit," says Susan Clerment-Williams.

Much of PLIPDECO's training is carried out in-house within an annual training plan; the current focus is on strengthening internal training, revising modules, and enhancing the 'train the trainers' process.

**"If any employee has a problem, their line manager will refer to us so that the matter can be investigated and positive solutions found."**  
**Susan Clerment-Williams, Manager, Human Resources and Industrial Relations**

*PLIPDECO employs 855 people across the Port and Industrial Estate.*

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## Recruitment

PLIPDECO has very strong 'brand awareness', and this is reflected in the number of applications when vacancies are advertised.

"Finding people with the right qualifications isn't an issue for us – our challenge is in finding the right 'fit' for the organisation," says Susan Clerment-Williams. "We have introduced practical assessments, as well as psychometric testing for senior positions within the Corporation. Our recruitment process is a little longer, but it has resulted in some excellent appointments that fit the organisation well."

## Looking after the employees

PLIPDECO employees benefit from annual medical check-ups – these are part of a coordinated programme that includes monitoring individuals' health and their progress. Free eye testing and other checks are provided, and PLIPDECO also ran a vaccination project, picking up where employees may have missed out on vaccination when they were younger.

Wellness sessions are also organised – for example, a dietician conducted a series of sessions with employees to explain and encourage healthy eating.

Such programmes are carried out jointly by PLIPDECO's HR and HSSE teams.

*PLIPDECO wants to recruit staff with the right 'fit' for the organisation.*



# Focus on HSE

With a high concentration of hazardous materials and activities, stringent rules and regulations are in place.

PLIPDECO's number one focus is the protection of people and the environment. That focus encompasses health, safety and the environment.

"Our responsibility is to ensure that all hazards and risks are identified and mitigated against," says HSE Manager Gerrel Traboulay, "This is for all persons working in and using PLIPDECO facilities, and also for the general public in the area."

Bearing in mind the high concentration of chemical, petrochemical and other hazardous activities on the Point Lisas Industrial Estate, it is hardly surprising that PLIPDECO's rules and regulations are particularly stringent – and strictly applied and checked.

Every year, hundreds of employees and Port Users undergo PLIPDECO's orientation course, which involves up to

two hours of instruction and training in health and safety, environmental protection and emergency response.

The correct wearing of PPE is a standard requirement for entry into the Port area.

"We identify all the hazards and speak about mitigation and controls, and chemical emergencies," says Gerrel Traboulay. "If there was any kind of emergency, we would expect all persons who come to the Port to have a basic understanding of what is happening and how to follow instructions. We carry out emergency exercises regularly, after which we analyse the response and close any possible gaps."

A designated Chemical Shelter, or 'safe house', is located at Berth 3; this is for use by employees and users of the Port in the event of a chemical emergency. The facility is equipped with 100 face masks, direct oxygen air supply, a sulphuric acid scrubber and a 12-cylinder oxygen air-bank. Other designated safe

**Every year, hundreds of employees and Port Users undergo PLIPDECO's orientation course, which involves up to two hours of instruction and training in health and safety, environmental protection and emergency response.**

*The correct wearing of PPE is a strict requirement in the Port area.*



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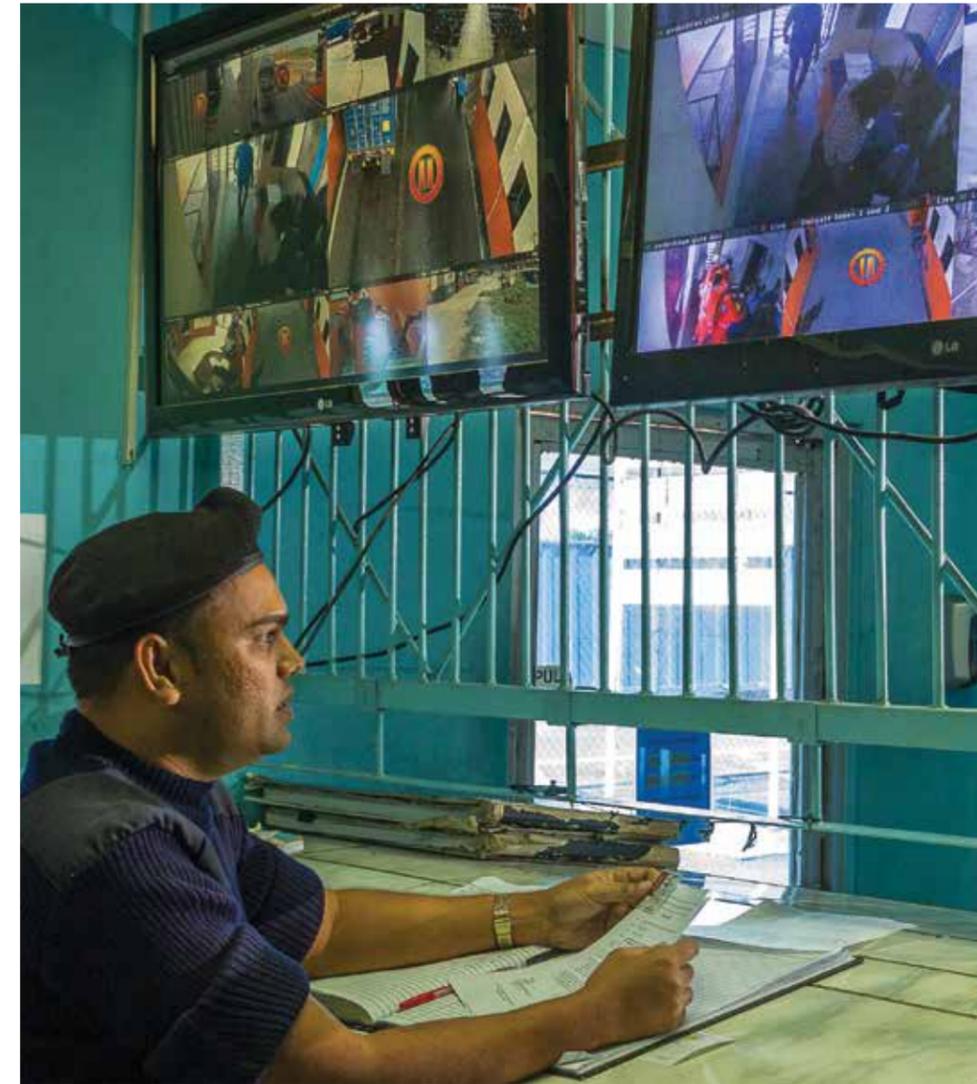
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ISPS awareness is a key part of PLIPDECO's orientation training.

### Security

Point Lisas is fully compliant with the International Ship and Port Facility Security (ISPS) Code, and ISPS awareness is a key part of PLIPDECO's orientation training. This means that all employees and Port Users are fully ISPS aware, understanding what the Code entails and their role in supporting Port security.

- PLIPDECO has over 200 CCTV cameras installed throughout the Port and Industrial Estate and is expanding it further to cover additional areas. CCTV is monitored around the clock and this will soon take place from a new dedicated CCTV manned command centre.
- Security patrols are out on the Port on a continuous basis.
- PLIPDECO works closely with Customs and Excise, the Trinidad and Tobago Police Service, Industrial Estate tenants' security teams and other agencies to ensure security.
- PLIPDECO is transitioning to an automated gate system and gate passes for personnel will free up more time for checking vehicles, underpinning security while also increasing performance.

havens are strategically located across the Port and the Industrial Estate.

PLIPDECO has two Health and Safety Officers working on every shift; each one is EMT (Emergency Medical Technician) trained and able to drive and operate an ambulance.

PLIPDECO also carries out regular inspections of its tenants' operations. "We check each company on the Industrial Estate, conducting site visits in a rolling programme – checking to make sure they are compliant with all the statutory requirements, that they understand and implement any new national or international regulations, and also that they are in compliance with our lease requirements," says Gerrel Traboulay.

Over the past six years, PLIPDECO has increased its focus on environmental management throughout the Estate; this has included closely monitoring all companies and carrying out detailed environmental testing, as it aims to minimise the impact on the environment.

- PLIPDECO's Port and Industrial Estate sites are bounded by mangrove sites, making the area particularly environmentally sensitive.
- As old installations and equipment

are phased out, PLIPDECO focuses on lower-impact, energy-saving replacements – for example, installing low-energy lighting, running electrically powered gantry cranes and seeking to switch other equipment from diesel to electric where possible.

- A bird sanctuary is located alongside the container compound – from time to time, the famous scarlet ibises come in to roost there.
- Development of a waste management program for Port Operations.

**Over the past six years, PLIPDECO has increased its focus on environmental management throughout the Estate.**

From equipment maintenance to berth refurbishments, careful planning ensures Port continuity.

# A port that never stops

No one wants equipment that breaks down just when it's most needed. Everyone expects equipment to be available around the clock. A successful, efficient Port depends on reliable infrastructure and equipment that's reliable and operational.

Reliability and consistency – PLIPDECO achieves these virtues through careful investment, a detailed programme of planned, preventative maintenance, and close coordination with operations staff, Port Users and customers when repairs or service work must be carried out.

Averne Pantin, Vice President, Technical Services, oversees IT, Engineering and Port Civil Maintenance. His role includes taking an overview of infrastructure projects, the acquisition of equipment and new IT developments from the earliest stages of concept and design, handing over the reins to department managers as the project is operationalized.

"When we plan for the year ahead, we have a good idea of the condition of our equipment and make decisions as to what needs to be taken out of operation for maintenance and service, or for decommissioning. We have a clear idea of the major IT projects ahead, from both security and operational standpoints."

A good example in 2019 will be a major structural and civil project to address the RTG (rubber tyred gantry crane) area of

the Port. This has to be planned around making other areas available, and continuing to operate cargo handling operations smoothly in the space remaining.

In a recent berth refurbishment, shipping lines were involved in the plans, as schedules needed to be reconfigured while the work took one berth at a time, out of operation.

Averne Pantin works with three key managers, responsible for IT, Engineering and Port Civil Maintenance. While the IT team is relatively small, there are 64 people in the Engineering team, working 24/7 on four shifts, and a pool of 100 people in the Civil Maintenance Team.

This is all about 'backstage' work, he says. "Every year we acquire more equipment – for example, we have two more Reach Stackers in 2019. We are looking at further developments in our IT programme – we do a lot of software design specific to the logistics industry."

"At PLIPDECO we want to demonstrate that we have a high level of expertise at all levels. We understand what performance is all about. How do we differentiate ourselves against our competitors? We believe in hiring the right people, developing our technology and always looking for new ways to add value."

It's all about ease of doing business – for the customer. "We are never a stagnant company. However, just as we believe in development of our technology, we also know we must address the equipment and infrastructure part."

**Reliability and consistency – PLIPDECO achieves these virtues through careful investment, a detailed programme of planned, preventative maintenance and close coordination.**





A huge variety of companies work alongside PLIPDECO at the Port and Industrial Estate.

# Working with PLIPDECO

## **Cara Suites**

Located in the heart of Trinidad's south, Cara Suites Hotel sits on a hill overlooking the smooth waters of the Gulf of Paria; the panoramic views and rustic settings make Cara Suites the only place to stay whether you are there for business, sports or vacation.

With 92 executive rooms to choose from, each one is classically designed but yet has a contemporary feel with all the modern amenities for both the business traveller and leisure guest alike.

The Metropolitan Restaurant combines international dishes with exotic Caribbean flavours in its breakfast, lunch and dinner menus, and is available daily dining as well as special celebrations and group bookings.

The Bay Bar, with its unrivalled views of the Gulf of Paria, offers a comprehensive range of cocktails, mocktails and other drinks, and casual dining options in the hotel lobby and around the pool.

Cara Suites also provides facilities and catering for business conferences, meetings and special events. The ballroom hosts up to 280 guests banquet style and 400 guests cocktail style, and the smaller Jacana Room accommodates groups between 2-120 persons.

## **Cargo Consolidators Agency Limited**

Cargo Consolidators Agency Limited (CCA) was established in 1976 and has since grown into a full service freight forwarder providing import and export solutions for many local and multinational companies operating in Trinidad & Tobago.

The company has four offices in Trinidad – one each in Port of Spain and Point Lisas, and two in Piarcó.

CCA's strength lies in its global network of agents and its ability to provide a consistent level of service whether it be to/from the US, Europe, Far East or just about any region of the world. The company's strong agent relationships enable it to provide a global platform so that it can excel for its customers not only on the common routes such as Miami and Houston, but on all others. This proves extremely valuable for customers in the energy and petrochemical industries, as well as other smaller importers and exporters who now see the world as their market.

Their services include freight forwarding, air/ocean import/export, customs brokerage, marine insurance, ground transport, crating and packing, warehousing and 3PL solutions, among others.

CCA maintains relationships with all of the air and ocean carriers operating into and out of Trinidad and enables its customers to compare pricing and transit

times from multiple carriers for any given route or shipment requirement.

Among recent developments, CCA was STOW certified by the TT Energy Chamber in November 2018 and it has opened an office in Guyana to support its business there, under the name CCA Guyana Inc.

*Bulk cargo handling at the Port.*

## Caribbean Nitrogen Company Limited

Caribbean Nitrogen Company Limited (CNC) and Nitrogen (2000) Unlimited (N2000) are the owners of two world-scale anhydrous ammonia plants located at the Point Lisas Industrial Estate in Trinidad.

The companies are privately owned joint ventures among three multinational shareholders, all of whom have significant investments in the global energy sector. Bringing together extensive global expertise and insight in ammonia technology, project financing and execution, and the ammonia market, the two companies achieved international recognition during the development and commissioning of the plants, which began production in 2002 and 2004 respectively.

The plants are now a key part of the vibrant Point Lisas Industrial Estate, providing employment to approximately 200 Trinidad and Tobago nationals and investment back into both local industry and the community. The plants are operated by Industrial Plant Services Limited, which also operates the plants owned by Methanol Holdings (Trinidad) Limited.

Anhydrous ammonia is a globally traded commodity used mainly in the fertiliser business and also used in industrial intermediates for the manufacture of durable synthetic materials and consumer goods.

The plants have a combined annual production capacity of 1.3 million tonnes and all of the ammonia produced is exported globally, generating valuable foreign exchange for Trinidad and Tobago. About 700,000 tonnes of carbon dioxide by-product is sold annually to other Point Lisas plants for use in methanol and urea production.

**Caribbean Nitrogen Company Limited: The plants are now a key part of the vibrant Point Lisas Industrial Estate, providing employment to approximately 200 Trinidad and Tobago nationals.**



## Huggins Shipping

Huggins Shipping is a shipping liner and NVOCC (Non-Vessel Operating Common Carrier) agency which has been servicing the industry since 1896. The company has offices at three locations – Point Lisas, Port of Spain and Charleville – and acts as a full service liner and port agent for all ports in Trinidad.

Huggins provides agency representation for Zim Integrated Shipping Services, Zeamarine, Fairway Freight Consolidators and West Indies Freight.

The services offered encompass: container logistics – FCL / LCL import and export globally, breakbulk cargo, project cargo, heavy lift cargo, airfreight cargo, freight forwarding, consolidation, stuffing and unstuffing. As a member of the Chan Kong Holdings Limited (CKHL) Group, which currently represents five shipping lines and two NVOCCs, Huggins Shipping is able to provide a full suite of ocean and air freight management and shipping solutions to meet all of its clients' needs.

## Intercontinental Shipping Limited

Intercontinental Shipping Limited's mission is 'to be the preferred port-of-call for customers desiring integrated logistics solutions in the Caribbean and beyond'.

Formed in 1999 as a shipping agency, Intercontinental Shipping Limited has evolved into a major service provider in the domains of logistics, to include: freight forwarding, customs brokerage, vessel agency services, and supply of crew, utility and platform supply vessels to the energy sector.

The Intercontinental Shipping Group of Companies is STOW certified and consider quality, health and safety to be integral parts of its business management. Its services include:

### Logistics integration 'one stop shop'

- Energy sector focused 'no worry' logistics
- End-to-end service, providing integrated logistics solutions
- Single point accountability for delivery
- 24/7 service with quayside availability
- Dedicated warehouse and laydown yard

### Freight forwarding

- Container Logistics – LCL, FCL
- Breakbulk cargo to and from anywhere in the world
- Breakbulk – specialising in all types of OOG cargo, including flat racks and open top containers
- Air freight and inland pickup
- Warehousing Customs brokerage/clearance

- Pre-clearance coordination
- Ministers licence expertise
- Standing bonds for immigration/ Customs
- Customs expertise
- Expertise on dutiable/non-dutiable goods
- Staffing presence at major ports of entry

### Agency/owners representation

- Handling of agency matters throughout the Caribbean up to Cuba via alliances
- Temporary importation of vessels
- Securing of navigation licences
- Securing permits to operate coastwise
- Ship/landside crew support with base
- Water and sludge removal
- Chandlery support
- Provision/transporting of spare parts Marine Fleet – 26 vessels, energy sector focused
- Chase, fast supply vessels and crew boats
- Utility boats, standby vessels
- Production supply vessels
- Geophysical, met-ocean and dive support

### Support Services

- Airport meet and greet service
- Work permits and multiple entry visas
- Temporary lodging
- Furnished apartments
- Furnished office space

## JP Marshall Associates

JP Marshall Associates is an IT solutions firm with regional offices in Trinidad and Barbados. The company uses a standards-based approach in order to meet its clients' IT needs and goals, helping them to achieve success and efficiency.

As a guiding philosophy, the company believes that the golden rule of treating people as we would want to be treated will always yield mutual success; even when things may not be quite right, the company will do everything within its power to make them so. Transparency and integrity are two of the company's core values which guide this business philosophy.

For almost 20 years, JP Marshall Associates has implemented solutions for customers in more than 21 Caribbean countries. Its regional experience and knowledge have been proven to help customers expand their businesses and become more competitive in the global economy.

The company's core focuses are Cloud Infrastructure, Dynamics ERP & Business Solutions and Managed IT Support & Maintenance. Very few regional IT firms can meet all three areas of business needs – clients like the 'one contract, one contact' arrangement for the majority of their IT needs.

As a Cloud & Infrastructure firm, JP Marshall Associates' approach is not to just sell clients a cloud solution, but to partner with them to help their teams to adopt and use features and technologies that make a tangible difference to day-to-day productivity, helping businesses to be more efficient and competitive without compromising data security.

As a Dynamics ERP & Business

Solutions firm, JP Marshall Associates helps its clients to expand and improve the financial and accounting systems at the heart of their businesses, tying inventory, manufacturing, distribution, operations, sales and customer systems together in a single Dynamics ERP solution. The company's approach is to look firstly at the client's business processes, then optimise them and then transform them to a logical flow of business through technology, providing business insights via dashboards and process automation through the Dynamics ERP. If a business is not happy with its current business system, JP Marshall Associates is more than happy to discuss any areas in which it may be able to help.

As a Managed IT Support & Maintenance Services firm, JP Marshall Associates helps to keep its clients' IT systems running smoothly and security. From small networks to large multi-country wide area networks, its team of 100% certified IT support specialists and solutions engineers can help augment a client's current IT staff – or, for many customers, it acts as the IT department of their firm, providing remote and onsite IT services, design and implementation, disaster recovery, proactive maintenance and support along with IT advisory services.

JP Marshall Associates is a uniquely competent solution provider at all stages of the project cycle. From conceptualising and designing solutions, to implementing and supporting, its variety of skillsets are tough to match. The company is keen to talk to potential clients about how it can expand their business capabilities.

### Kaloo's

Kaloo's is Trinidad's premiere luxury vehicle rental company, offering the widest range of top-level automobiles.

The company provides everything there is on wheels, including trucks, minibuses, coaches and cars, and it even rents out sailboats and yachts.

Its drivers are defensive driving certified and are also trained to provide sightseeing tours for tourists.

Kaloo's has a stringent safety policy which includes in-bus first aid kits, fire extinguishers and individual seatbelts.

The company claims to have the most varied fleet in Trinidad, ranging from Mercedes to Mazda, Audi, Nissan, Mitsubishi, Honda, Toyota and others.

Kaloo's also has a presence in Guyana, St Vincent and Grenada.

### LJ Williams

LJ Williams is made up of three companies – LJ Williams Limited, which is the parent company, Movalite Limited and The Home Store.

Founded in 1925, LJ Williams is a publicly listed company on the Trinidad and Tobago Stock Exchange. It has four divisions: Food & Allied, Hardware, Wines & Spirits, and Shipping & Brokerage.

The Shipping & Brokerage Division has been operating since 1953 as vessel and cargo agents. The company is fully versed in the procedures of the two main ports of Point Lisas and Port of Spain, as well as the other ports at which its project cargo, bulk cargo and fishing principals call.

LJ Williams works with a comprehensive network of reliable agents at origin and transshipment ports, and of NVOCCs and forwarders throughout the world.

Customer service and documentation is provided by staff at the company's Baratara head office and at its Freeport office where cargo is de-consolidated. Freeport is conveniently located between the ports of Point Lisas and Port of Spain. This office has a dedicated high-speed data connection to the head office for accounting and email. Demurrage charges on FCL cargo are received at both locations.

The company also has a brokerage team handling import, Customs clearance

and delivery to premises of cargo, including payment of duties and VAT on behalf of customers. The shipping division's operations team manages project cargo handling and tramp vessels, along with LCL transshipment and local LCL exports.

The Food & Allied division distributes a wide range of leading brand food, alcohol and household items to supermarkets and other retail outlets in Trinidad and Tobago.

In Wines & Spirits, LJ Williams has partnered with the Belvedere Group of France to distributed award-winning brands in Trinidad and Tobago.

In Hardware, the company manufactures and distributes household name products in Trinidad and Tobago and the Caribbean region, with brands including EVO STIK and Bostik.

Movalite is a specialist façade installer which has been involved in several major projects in Trinidad as well as throughout the Caribbean and Guyana over the past 50 years. Distributor for ALCOA's Reynobond composite panels and for Horton Automatics line of sliding and revolving entrances, Movalite has a factory in Trincity with 10,000 sq. ft. of floor area.

The Home Store opened its first home improvements retail store in Baratara in 2008 and a second branch was opened in 2016.

### Melville Shipping

Melville Shipping was founded by Ernest Melville on November 16, 1960 and expanded rapidly in the ship agency and ship brokerage business. The company's main office is strategically located outside the Port of Port of Spain, at Charleville, Chaguarnas. Branch offices at Point Lisas and Chaguarnas are also located within the port areas and another sub-office is located at Point Fortin.

In its ongoing commitment to quality, Melville Shipping implemented the ISO 9002 quality standard in 1995 and obtained certification from Det Norske Veritas Certification Inc. in July 1997. The company is currently certified under the revised ISO 9001:2015 standard. Melville Shipping was the first and for many years the only shipping company to obtain this quality certification in Trinidad and Tobago.

Melville Shipping was acquired by Chan Kong Holdings Limited (CKHL Shipping & Logistics Group) in September 2015.

Among key developments in recent years, the company has provided: Agency and Hub-agency Services from China to

Trinidad for the Trinidad and Tobago Coast Guard; Chandlery & Logistics services to Kennscott catering company; and was appointed to provide liner services to Marfret Compagnie Maritime - The shipping company Marfret has patiently built up its liner service network and now offers a worldwide coverage: Mediterranean, North Atlantic, Caribbean, South America, South Pacific.

Melville Shipping also provides liner service to Ocean Network Express (ONE) global container shipping company. Ocean Network Express was established on July 2017 by the integration of 'K' Line, MOL and NYK. The Holding company was set up in Japan and simultaneously a business management company was established in Singapore. Regional headquarters have been established in Hong Kong, Singapore, UK, USA and Brazil and services commenced in April 2018.

Melville facilitated the Importation and local processing for a Tug – Mero under National Energy Corporation (NEC) / KTK Tugs of Curacao to work in Trinidad and Tobago. Mero was the latest addition to the fleet of tugs/work-boats at National Energy. Mero was temporarily acquired to ensure continuity in meeting all their customers' vessel-availability demands. This was a mutually-beneficial state-to-state agreement between

National Energy Corporation of Trinidad & Tobago (a local state-agency) and KTK Tugs (another state-agency, in Curacao).

Melville Shipping provides a 24-hour vessel husbandry service at all ports of entry in Trinidad and Tobago. As well as being ISO 9001:2015 certificated, the company is a member of the Multiport Network and BIMCO. The suite of services currently offered includes but are not limited to arranging tugs and pilots, Cash to Master, Crew Change Services, Taxi Services and Hotel Accommodation, Berthing arrangements and Vessel Cargo Operations, Chandlery and Logistics.

It remains committed to offering end-to-end logistics services and partnering with its Multiport partners to provide freight forwarding services.

Containers carefully stored  
at Port Point Lisas.





**The National Gas Company of Trinidad and Tobago Limited**

The National Gas Company of Trinidad and Tobago Limited (NGC) has taken this cue to evolve its own business model. For over four decades, NGC has powered industrialisation and growth in Trinidad and Tobago. NGC's existence in the midstream of the energy value chain – as aggregator, purchaser, seller and distributor of natural gas – has encouraged investment in the country's upstream and downstream sectors, by guaranteeing a market for gas producers and supply to gas consumers.

The company has managed world-record gas pipeline projects – constructing its 1,000 km pipeline network and refining its matchless expertise en route. Through subsidiaries and investments, NGC is now engaged in industrial site and port development, natural gas liquids (NGL) processing and export, and compressed natural gas (CNG) marketing. The company is also invested in upstream exploration and production as a non-operated joint venture partner in several offshore blocks.

As a wholly owned state enterprise, NGC's contributions to the national development projects and enabled successive governments to incrementally

improve the standard of living in the twin-island state.

Today, NGC and its subsidiaries, National Energy, NGC CNG and Phoenix Gas Processors Ltd (PPGPL) – together making up The NGC Group – are looking to export the now-famed Trinidad Gas Model of Development to nascent energy territories, as part of an enterprising internationalisation campaign. Taking the NGC brand into business beyond Trinidad and Tobago is not just about domestic energy security. As a nation involved in energy production for more than a century, Trinidad and Tobago has world-renowned expertise that can be of great value to emerging energy jurisdictions across the globe.

To that point, in addition to offering its sector-specific technical expertise, The NGC Group's value proposition includes linking these new energy markets with Trinidad and Tobago's service companies and training agencies. The group works closely with the Energy Chamber of Trinidad and Tobago, the University of the West Indies, the University of Trinidad and Tobago and the National Energy Skills Centre, entities that can all play a crucial role in equipping burgeoning energy territories with the skills and services necessary to grow and thrive.

In the midst of change, opportunities abound for industry veterans. The NGC Group intends to capitalise, by forging partnerships, diversifying its service portfolio, and leveraging the Trinidad Gas Model of Development to support global energy growth.

*Below:  
The National Gas Company of Trinidad and Tobago Head office building at Point Lisas.*

**MHTL ensures its global competitiveness by establishing and maintaining its operations at the highest standards of professionalism, reliability, safety and environmental management.**

**Methanol Holdings (Trinidad) Limited (MHTL)**

Methanol Holdings (Trinidad) Limited, a member of the Proman group, is the largest producer of petrochemicals in Trinidad and Tobago and one of the largest methanol manufacturers in the world. Located in the Point Lisas Industrial Estate in Trinidad, MHTL has decades of experience in the production, marketing and distribution of methanol, with an efficient and reliable international supply chain that includes storage facilities in key locations worldwide.

The company's five methanol plants, situated at Point Lisas, have a combined annual production capacity of 4,100,000 tonnes of methanol.

In 2010, MHTL diversified its operations with the start-up of its AUM Complex in Trinidad. This facility produces annually 647,500 tonnes of ammonia for use as feedstock for its downstream operations,

which comprise 1,483,500 tonnes of UAN (32%) solution and 60,000 tonnes of melamine.

MHTL ensures its global competitiveness by establishing and maintaining its operations at the highest standards of professionalism, efficiency, reliability, safety and environmental management.

The company emphasises local content in its operations and provides employment for over 800 highly skilled nationals with opportunities for cross-training on different plants and technologies. The world-class professionals developed by MHTL have also been utilised globally, with great success, by the Proman group in the commissioning, startup and operating of assets in other countries.

MHTL is the largest employer and also the largest consumer of natural gas and utilities on the Point Lisas Industrial Estate.

MHTL remains committed to the development of Trinidad and Tobago and has a dynamic Corporate Social Responsibility programme with a focus on youth, education and culture and partnering with established charities for assistance to those in need.

*Above:  
Methanol Holdings (Trinidad) Limited has an annual production capacity of 4.1 million tonnes of methanol at Point Lisas.*



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Each of our well-appointed air conditioned guest rooms are well equipped with modern conveniences that includes an in room safe, high definition television, microwave and free internet access. Breakfast is also included and is complimentary.

With spectacular views over the Gulf of Paria and personalized service, Cara Suites is an ideal location for conferences, meetings, cocktail receptions, weddings and other special events.

Our multipurpose ballroom and meeting rooms can accommodate over 400 persons and free parking is provided. Other guest facilities include a tour desk, relaxed casual style restaurant, sunken bar, fitness centre and an outdoor swimming pool.

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### Paramount Transport & Trading Company Limited

The Paramount Transport & Trading Company Limited offers a wide range of meticulously inspected and constantly maintained machinery and equipment for cargo handling, heavy haul, lifting and engineering works. Apart from Trinidad and the West Indies, its transportation equipment and machinery are also available for rental in the United States, Canada, South America and Latin America.

Founded by Joseph Lutchmansingh in 1945, Paramount Transport & Trading Company Limited has steadily developed on these strong foundations ever since.

The Paramount group became established in the energy sector in 1967 when it successfully assisted Texaco Trinidad with the construction of a desulphurisation plant. Since then, it has maintained a frontline presence, building on experience gained over decades and meeting the highest standards known worldwide.

Paramount employs more than 500 committed individuals who can celebrate three generations of best practice, refinement and evolution. With its heavy lift equipment rates in excess of 700 tonnes and heavy haul capabilities for loads of more than 200 feet in length, Paramount has been known to draw a crowd when executing an impressive array of well-planned deliveries.

However, the company's value is not defined by lifting/moving a load within the

striking parameters of its equipment – it is its ability to do this safely, as planned and without incident, utilising the right equipment for the job. This is achieved through the technical skill of its workforce, providing customised solutions to meet the specific needs of clients. No job is too difficult; safety and customer service are paramount.

The Paramount offering also includes a steady supply of ready-mix cement out of its advanced ready-mix plant fed from its Vega Minerals quarry.

**With its heavy lift equipment rates in excess of 700 tonnes and heavy haul capabilities for loads of more than 200 feet in length, Paramount has been known to draw a crowd when executing an impressive array of well-planned activities.**

Paramount Transport and Trading vehicle.



#### **Polaris Contractors Limited**

Polaris Contractors Limited provides high quality products, services and packaged solutions to the commercial marine, offshore oil and gas and renewable energy industries, while also offering project management, design and consulting services.

Set up in 2014 to serve the marine industry both locally and within the Caribbean region, the company has a combined 60 years of experience in the industry. As an agent for Fendercare, a subsidiary of James Fisher & Sons, Polaris Contractors can supply an unparalleled range of marine products and services, including fender installations, marine construction, afloat repairs, marine inspection, marine modification and refits, marine demolition, dredging, ship husbandry and general construction.

The company also facilitates ship-to-ship transfers – these can take place between vessels of any size and include a variety of cargos such as crude oil, white and black products, LPG and LNG, as well as bulk cargoes. These transfers can be conducted either under

way at sea or at anchor. STS transfers can also be conducted on a rapid deployment basis in emergency situations – a service in which Fendercare Marine are world leaders.

Polaris Contractors aims to be a highly effective and responsive marine logistics company through providing practical and cost-effective solutions; preventing injuries by eliminating incidents; thinking and operating sustainably with a goal of minimal environmental impact; continuously improve its management systems; building and maintaining a portfolio of quality assets and infrastructure; and contributing to the economic and social wellbeing of the communities in which it works.

The company can supply a range of products, including chains, davits, quick release hooks, ropes, anchors, deck equipment, bespoke fabrication fenders, berth approach aids, mooring monitoring systems, diving equipment, stress monitoring systems and hoses.

Its offshore marine services division provides marine management for onshore and offshore terminals and delivers a turnkey solution to clients. This includes CALM buoy services, floating hose offshore and onshore support, diving services, ROV services, vessel supply, pilotage mooring and loading masters.

Polaris Contractors' marine construction services encompass the building and repairing of piers, docks, boat lifts, harbours and marinas, as well as the technical design of fixed and floating

marine structures such as launch landings or oil platforms. Its highly qualified staff have successfully:

- Constructed a 150-metre dock with a deck loading of 600 tonnes for the Surinamese company Intigar.
- Completed the design and installation of tripod clamps for Trinmar.
- Retrofitted launch landings and platforms for demolition for Trinmar.
- Carried out clamping of 24, 30 and 36-inch pipelines on the east coast of Trinidad with McDermott for Amoco.
- Installed fendering pile clusters for the Port Authority of Trinidad & Tobago.

#### **Process Management Limited is on the cutting edge of innovation and technology, allowing it to take on industry's toughest challenges and bring predictable success to its clients.**

#### **Process Management Limited**

Process Management's mission is to transform its customers' businesses through world-class and strategic engineering solutions, positively impacting social and economic development within the community.

As the local business partner for Emerson Automation Solutions in Trinidad & Tobago, Barbados, Guyana and Suriname, Process Management is a leading provider of process automation, valve, instrumentation and reliability solutions. The company's markets include upstream oil & gas, midstream & refining, petrochemical, power & water, metals & mining and food & beverages.

With highly skilled and certified in-house expertise across its breadth of offerings, Process Management specializes in:

- Turnkey automation solutions: engineering; design, assembly and installation; commissioning, start-up and maintenance services.
- Lifecycle support: control & pressure relief valve services; measurement and corrosion management services; asset reliability services; control & safety system services.
- Educational Services: Emerson-certified training centre; local training partner for the Mobius Institute.

As Emerson's local business partner, Process Management Limited is on the cutting edge of innovation and technology, allowing it to take on industry's toughest challenges and bring predictable success to its clients.

#### **Republic Bank**

Republic Bank is a visionary organisation, with a more than 180-year-long history of stability and financial strength, and vast experience in the areas of commercial, retail, merchant and corporate banking.

Republic Bank is a subsidiary of Republic Financial Holdings Limited (RFHL), which holds Caribbean operations in Grenada, Guyana, Barbados, Suriname, Saint Lucia and the Cayman Islands. RFHL has also expanded its reach into Sub-Saharan Africa, with its Ghanaian subsidiary, Republic Bank (Ghana) Limited.

Throughout its history, Republic Bank has maintained a resolute focus on its vision to be the Caribbean financial institution of choice, by setting the standard of excellence in customer satisfaction, employee engagement and shareholder value – all while building successful societies through its corporate social responsibility programme, the Power to Make A Difference.

*Above:  
Testing of a chemical injection skid  
for a major oil company by  
Process Management Limited, a leading  
provider of process automation, valve,  
instrumentation and reliability solutions.*

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Kalloos is Trinidad and Tobago's premiere transportation company offering everything there is on wheels, from trucks to minibuses, coaches to cars and we even rent sailboats and yachts. Our drivers are defensive driving certified and are also trained by Tidco (the local tourist board) in the art of rendering sight seeing tours.

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### Seaboard Marine

Seaboard Marine is a premier ocean transportation company providing direct, regular services between North America, the Caribbean Basin, Central America and South America.

Established in 1983, Seaboard Marine operates a fleet of more than 25 vessels serving nearly 40 ports. It also has approximately 50,000 dry, reefer and specialised containers. Recent investment has included the addition of more than 300 reefer containers to the fleet to meet the growing needs of perishable cargo import/export customers.

A wholly owned subsidiary of Seaboard Corporation, Seaboard Marine is a trade leader in the Western Hemisphere. A complete logistics provider operating from an 80-acre private terminal in Miami, Seaboard Marine offers shipping agency, air and ocean freight, freight forwarding, project cargo, customs brokerage, inland transportation, warehousing, cargo insurance and cargo surveying services.

The company's weekly sailing schedule links the Port of Point Lisas with destinations including Antigua, Barbados, Guyana, Jamaica, St Kitts, St. Maarten and Suriname.

Seaboard Marine's mission is to be a leader in ocean transportation and logistics, where employees partner with customers to provide the highest quality of service without exception, based on years of experience, expert knowledge, attention to detail, constant communication and ability to tailor logistics solutions to meet specific customer requirements.

### TRINRE

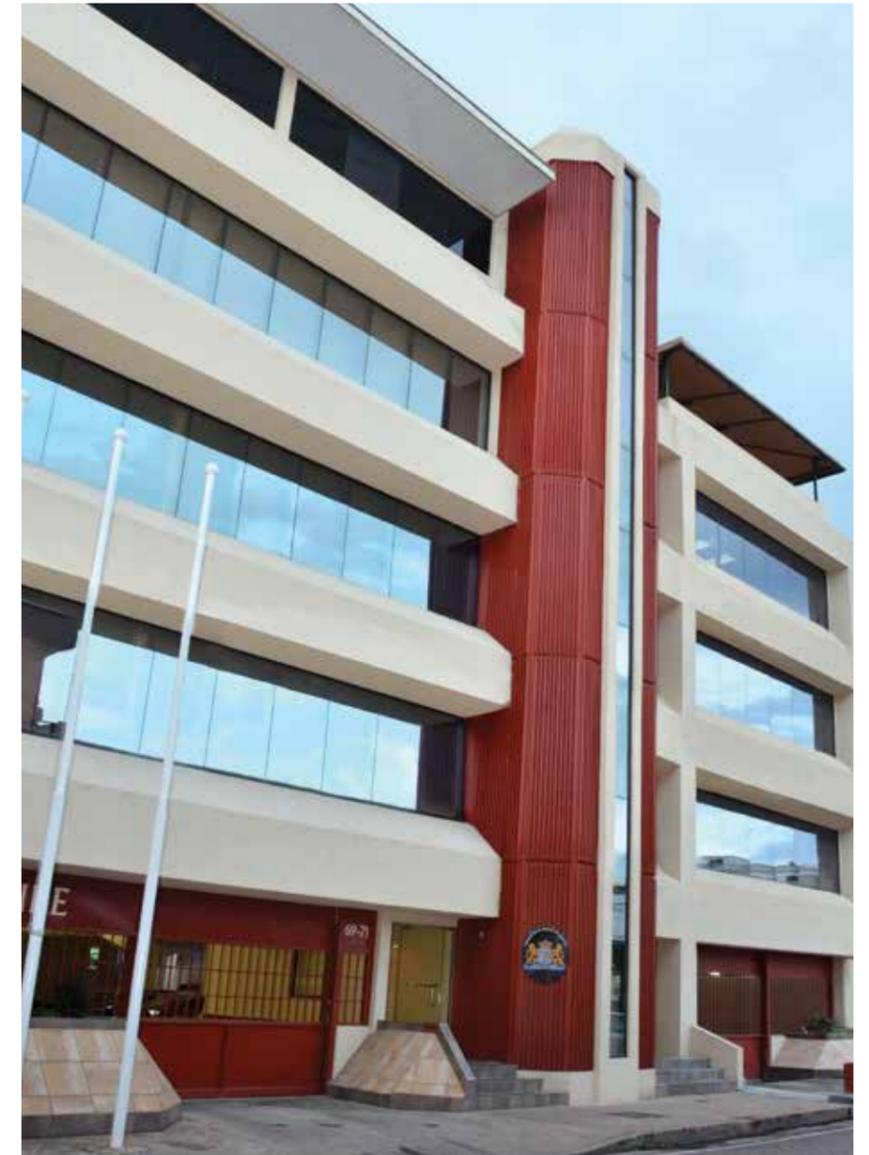
TRINRE was established more than 40 years ago and is now a composite company that is one of the fastest growing independent insurers in Trinidad and Tobago.

TRINRE's growth is premised on the company's policies that are intended to promote good corporate governance, employee development and excellence in customer service experience.

Relationships with 'A' rated reinsurers enable the company to offer an increasing range of insurance products and services, including packaged business insurances and specialty services for liability and bonds, as well as offshore liability.

TRINRE was established on July 3, 1975 by the Government of the Republic of Trinidad and Tobago and was born out of the worldwide economy philosophy that encouraged governments to foster indigenous markets, preserve foreign exchange and develop domestic capital markets.

At inception, TRINRE was owned 60% by the government and 40% by local



insurance companies. TRINRE promoted a policy that ensured maximum local participation and served as a crucial catalyst in the development of the local insurance industry.

During this time, TRINRE was able to place large pieces of business in the international market and some of its noteworthy contributions were:

- Management of international placements for major industrial risks during construction – for example, the Iron and Steel Company of Trinidad and Tobago, and the Mount Hope Medical Complex.
- Placement of reinsurance for the government and associated state enterprises.
- Functioning in an advisory role to the Insurance Regulatory Authority of Trinidad & Tobago in the areas of legislative and market conduct issues.

In 1994, the government divested its interest in commercial enterprises – this led to TRINRE starting to write direct business in Trinidad and Tobago. In 2001, Investment Managers Ltd (IML), a private investment holding company, acquired

majority shares of TRINRE. In 2016, TRINRE expanded its insurance offering to include group life insurance products.

In 2018, Caribbean Information and Credit Rating Services Ltd (CariCRIS) awarded TRINRE with good credit and financial strength ratings: CariA- (Foreign and Local Currency) on the regional rating scale, ttA- on the Trinidad and Tobago national scale, and CariA-financial strength rating.

TRINRE was further assigned a stable outlook on the ratings. This was based on the expectation that over the next 12-15 months TRINRE would continue to be profitable and display healthy capitalisation, notwithstanding the prevailing economic challenges in T&T.

Above:  
TRINRE Headquarters building.

# Port Point Lisas



The Port of Point Lisas is a multipurpose cargo facility operating on a 24/7 basis. With its six (6) commercial berths (Nos. 1, 1A, 2, 3, 4 and 5), the Port handles a wide range of traffic including dry and liquid bulks, containers, general cargo and breakbulk servicing both the individual and business sectors alike. The Port also has expertise in handling project cargo, mainly for new plants on the adjacent Industrial Estate. The Port is strategically located on the west central coast of Trinidad, with connections to major shipping routes. Trinidad lies about 20 km north of Venezuela and its location between North and South America is convenient for major shipping routes. Vessels approach Point Lisas via the Savonetta Channel, 1.75 nautical miles long and 152 metres wide, with a dredged depth of 2.8 metres. Turning basins are 500 metres and 300 metres in diameter. Both have been dredged to 12.8 metres. True course is 052.25°. The Port can accommodate vessels up to 75,000 dwt and 245 metres in length at its deepest industrial quays.

## Key Information

**Admiralty Chart**  
483

**Airport**  
Piarco International Airport is 48 km from Point Lisas.

**Anchorage**  
Inbound vessels may anchor in anchorage bounded by 10°23.5' N, 61°31.2' W and 10°24' N, 61°32.2' W, which is marked by a light buoy. Outbound vessels may anchor in anchorage bounded by 10°22.5' N, 61°31.2' W and 10°22' N, 61°30.2' W.

**Authority**  
Point Lisas Industrial Port Development Corporation Limited  
PLIPDECO House  
Orinoco Drive  
Point Lisas Industrial Estate  
Couva  
Republic of Trinidad & Tobago  
West Indies  
Tel: +868 636 2201/2705-7  
Fax: +868 636 4008  
Website: www.plipdeco.com

**Berth facilities**  
PLIPDECO owns and operates six commercial berths.

**Bunkers**  
Available alongside or at anchorage by road tanker or barges. Ventrin Petroleum Company Limited provides bunkers next to Berth 1A.

**Co-ordinates**  
10.22°.5'N, 61°31.2'W.

**Container Examination Station**  
PLIPDECO manages a Container Examination Station (CES) on behalf of the Customs and Excise authority and conducts cargo handling activities with given resources.

**Embassies**  
In Port of Spain.

**Emergency numbers**  
Police: 999  
Fire: 990  
Hospital and ambulance: 811  
Coastguard: 634 4440

**Equipment**  
Cranes:  
• Two (2) rail-mounted Ship-to-Shore gantry cranes (Post Panamax) with a safe working load (SWL) under telescopic spreader: 40 tonnes (single lift), 50 tonnes (twin lift).  
• Two (2) Mobile harbour cranes with a maximum single lifting capacity of 125 tonnes/15M Radius and with versatility in handling bulk, breakbulk and containerised cargo.

**Other Equipment:**  
• Six (6) rubber tyred gantry cranes  
• 13 forklift from 3 to 30 tonnes  
• Six (6) reach stackers  
• Two (2) empty container handlers  
• A fleet of container tractor trucks and trailers  
• Other equipment includes specialised gear for handling bulk, breakbulk and heavy lift cargo.

**Hazardous Cargo**  
There are designated storage areas for hazardous cargo. Specific information is available on request.

**Hospital and medical aid**  
Couva District Hospital is 1.5 km from Port Point Lisas. First Aid Station located on site. Ambulance service.

**Largest vessel**  
Point Lisas can accommodate vessels up to 245 metres LOA, 11.59 metres draught and 75,000 dwt at its deepest industrial quays.

**LCL Warehouses**  
The Port's operations are supported by two (2) dedicated Less than Container Load (LCL) Warehouses for handling import and export cargo. **Import Warehouse**  
The PLIPDECO Import Warehouse is a Customs bonded facility which offers unstuffing of containers for both trade and non-trade cargo and has a covered storage area of 30,392.6 sq. ft. capable of holding 50TEUS. **Export Warehouse**  
The LCL Export Warehouse facilitates the consolidation of cargo destined to the region. This cost-effective mode of transportation carries many benefits including professional and experienced cargo handling services and guaranteed weekly sailings by shipping lines calling at the Port of Point Lisas. The warehouse has a covered storage area of 4,256 sq. ft. Both warehouses are located within 2 km from the Port and are equipped with Closed Circuit TV cameras for security surveillance.

**Lloyd's agent**  
Huggins Services Limited  
26 Kitchener Street  
Woodbrook  
Port of Spain  
Tel: +868 622 9958  
After hours: +868 640 3456  
Fax: +868 622 6384  
Email: huggins@hsl.co.tt  
www.hsl.co.tt

**Local time**  
GMT minus four (4) hours. Daylight saving is not applicable.

**Location**  
Point Lisas is located in the Gulf of Paria, halfway down the west coast of Trinidad, 32 km south of Port of Spain, in position 10°24.2' N, 61°29.6' W. Trinidad lies about 20 km north of Venezuela. Two anchorages with depths between 4 and 23 metres.

**Navigational aids**  
The entrance and channel are marked by 11 light buoys with flashing lights.

**Pilotage**  
Pilotage is compulsory for vessels over 50m and should be arranged through ship's agent. Pilot boards at channel entrance in position 10°22.6'N, 60°31'W.

**Radio information**  
A 24-hour radio watch is maintained on VHF Channel 16, working Channel 9.

**Ship repairs**  
Minor repairs alongside only. Otherwise, arranged through ship's agents. Floating dock of 11,000 tonnes capacity available at Chaguaramas, about 20 nautical miles from Point Lisas. Underwater and hull cleaning available.

**Road links**  
Point Lisas has access to Trinidad's modern road network, providing a fast link to Port of Spain and other main destinations. Point Lisas is 4 km west of the Uriah Butler Highway, linking Port of Spain with San Fernando, Trinidad's second city.

**Ro-Ro facilities**  
Available at Berths 1, 1A, 2 and 3.

**Storage**  
The container storage yard is designed for both ro-ro and lo-lo containers.

**Tides**  
Tidal range is 0.35 to 1.15 metres.

**Tugs**  
Towage and launch hire services are provided by the National Energy Corporation of Trinidad & Tobago (National Energy). Arrangements must be made 24 to 48 hours in advance through the agent. Tugs of 5-55 tons bollard pull provide mooring/unmooring and anchor-handling services, carry deck cargo and act as personnel transport.

**Waste**  
Reception facilities available by road tankers from DF&E, RAMCO, Solid Waste Management Company Limited and Waste Disposals.

**Water**  
Potable water available on a 24-hour basis through a metered system.

**Working hours**  
Port operations 24/7. Overtime applies on 2300-0700 hours (Monday-Friday), Saturdays, Sundays and Public Holidays for gate operations. For further information, please contact PLIPDECO: Email: hotline@plipdeco.com Tel: (24 hours) +868 636 7678

## Port Specification

**Berths**  
**Berth 1** Accommodates vessels up to 25 metres. Maximum draught 4.5 metres. Handles general cargo, breakbulk cargo and ro-ro from barges.

**Berth 1A** Accommodates vessels up to 100 metres. Maximum draught 6.0 metres. Handles general cargo, breakbulk cargo, lo-lo and ro-ro.

**Berth 2** Accommodates vessels up to 110 metres. Maximum draught 5.0 metres. Handles general cargo, breakbulk cargo, lo-lo and ro-ro.

**Berth 3** Accommodates vessels up to 135 metres. Maximum draught 8.0 metres. Handles containers, general cargo, breakbulk cargo lo-lo and ro-ro.

**Berth 4** Accommodates vessels up to 170 metres. Maximum draught 11.59 metres. Handles containers, general cargo, breakbulk cargo, lo-lo and ro-ro.

**Berth 5** Accommodates vessels up to 200 metres. Maximum draught 11.59 metres. Handles containers, general cargo, breakbulk cargo and is equipped with two Ship-to-Shore gantries (Post-Panamax).

**Specialised terminals**  
Within the harbour there are a number of special terminals for handling anhydrous ammonia, methanol, urea, base oil and iron and steel products.

**Savonetta Pier I North**  
Dock Length 115 metres. Alongside depth is 7 metres. Accommodates vessels up to draught of 6.3 metres.

Handles imports of bulk lube oils and bunker fuels.

**Savonetta Pier I South**  
Dock Length 310 metres. Accommodates vessels up to 240 metres or urea vessels of 182 to 184 metres in length. Alongside depth is 12.8 metres, with a maximum draught of 11.59 metres. Handles exports of methanol, ammonia and urea.

**Savonetta North**  
Dock Length Accommodates vessels up to 230 metres.

**Savonetta Pier II North**  
Dock Length 312 metres. Accommodates vessels up to 230 metres depth is 12.8 metres, allowing a maximum draught of 11.59 metres. Handles exports of methanol and ammonia.

**Savonetta Pier II South**  
Dock Length 230 metres. Accommodates vessels up to 190 metres. Alongside depth is 12.8 metres, allowing a maximum draught of 11.59 metres. Handles exports of methanol and ammonia.

**Savonetta Pier III**  
Dock Length 500 metres. Accommodates vessels up to 245 metres, alongside depth 12.8 metres allowing a maximum draught of 11.59 metres. Handles imports of iron ore and exports of methanol DR, urea ammonia nitrate.

**Savonetta Pier IV**  
Dock Length 380 metres. Accommodates vessels up to 245 metres. Alongside depth 12.8 metres, allowing a maximum draught of 11.59 metres. Handles imports of grains and aggregates and exports of methanol, ammonia and iron ore.

**Mittal**  
Dock length is 407 metres with an alongside depth of 12.8 metres, allowing a maximum draught of 11.59 metres. This facility has two mounted crane hopper units and handles imports of iron ore, coke, coal, limestone and exports of DRI, steel coils, steel billets and iron ore fines. This dock is currently out of commission.

**Anchorage Inbound vessels**  
10°23.5' N, 61°31.2' W and 10°24' N, 61°32.2' W.  
**Outbound vessels**  
10°22.5' N, 61°31.2' W and 10°22' N, 61°30.2' W.

# MELVILLE SHIPPING LTD

Trinidad and Tobago  
Member since 2002

International Dialling Code: 1 (868) Local Time: GMT -4

## SPECIAL EXPERTISE

- ◆ Ship Chandlery Service
- ◆ Chartering & Brokerage
- ◆ Customs Brokerage
- ◆ Vessel Husbandry
- ◆ Liner Agency
- ◆ Project Cargo Management
- ◆ Stevedoring
- ◆ Warehousing & Storage
- ◆ Transporation

## MANAGEMENT TEAM

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operations.tt@melvilleshopping.com  
www.melvilleshopping.com  
Tradenet ID 63290

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## POINT LISAS

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## POINT FORTIN

Melville Shipping Ltd  
13A North Guapo  
Cap de Ville Road  
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## OTHER PORTS

Chaguanas  
Claxton Bay  
La Brisa  
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Scarborough

Accreditation  
ISO 9001: 2008 Certified  
Det Norske Veritas (DNV)



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Huggins Shipping commenced operations in 1896 and since its inception, has developed a continuous reputation as a customer-centric, vibrant service organisation. In partnership with our principals, and through integration with our fellow group companies, we are able to offer you an extensive range of quality services. We are also an ISO 9001 certified company, thus making us the only customs brokerage house in the country to have attained such certification.

We are committed to continually satisfy the needs of our customers & principals by offering quality services through our professional staff.

## SERVICES

Air and Ocean Freight Logistics  
Export Consolidation and FCL to the Caribbean  
Container Logistics - FCL/LCL Import and Export Globally  
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Freight Forwarding  
Offshore and Project & Heavy Lift Logistics  
Storage & Warehousing Facilities  
Transportation  
Packaging and Crating | Stuffing & Unstuffing  
Vessel Operations  
Agency Services | Supply Chain Logistics



HUGGINS SHIPPING  
CKHL Shipping & Logistics Group  
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huggins.tt@ckhlgroup.com  
business hours 8.00 am - 4.30pm (ET)  
Contact: Kim Maharaj - Divisional Manager

## PLIPDECO Board and Management

**Chairman**  
Mr Ian R H Atherly

**Board of Directors**  
Mr Haroon Fyzool Awarad (Deputy Chairman)  
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Mr Charles Percy  
Mr Prakash Ramnarine  
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Point Lisas Industrial Estate  
Point Lisas  
Couva  
Tel: +868 636 4787  
Fax: +868 636 9449  
www.firstcitizenstt.com

**RBTT Bank Limited**  
Atlantic Plaza  
Point Lisas Industrial Estate  
Point Lisas  
Couva  
Tel: +868 645-RBTT  
www.rbtt.com

**Republic Bank Limited**  
Southern Main Road  
Couva  
Tel: +868 636 2245  
Fax: +868 636 0571  
www.republicbank.com

**Scotiabank Trinidad & Tobago Limited**  
Port of Spain Corporate Banking Centre  
56-58 Richmond Street  
Port of Spain  
Tel: +868 627 2684  
Fax: +868 625 5633  
www.scotiabank.com/tt

**Kallos's Auto Rentals**  
31 French Street  
Port of Spain  
Tel: +868 628 2394  
Fax: +868 622 9073  
Email: contact@kalloos.com  
www.kalloos.com

**Singh's Auto Rentals**  
67-69 Southern Main Road  
Point Lisas  
Tel: +868 636 7959

**Southern Sales & Service Car Rentals Co Limited**  
Pacific Avenue  
Point Lisas Industrial Estate  
Tel: +868 679 2277

## Chambers of Commerce and Associations

**American Chamber of Commerce of Trinidad & Tobago**  
62 Maraval Road  
PO Bag 150  
Newtown  
Port of Spain  
Tel: +868 622 4466/ 0340 or 628 2508  
Fax: +868 628 9428  
Email: inbox@amchamt.com  
www.amchamt.com

**Caribbean Association of Industry and Commerce**  
PO Box 6541  
TT Post  
Maraval  
Tel: +868 628 4478  
Fax: +868 622 8936  
Email: administration@carib-commerce.org  
www.carib-commerce.org

**Couva/Point Lisas Chamber of Commerce**  
Camden Road  
Couva  
Tel/Fax: +868 636 5017  
Email: couva.chamber@gmail.com

**Greater Chaguanas Chamber of Industry and Commerce**  
22 Eleanore Street  
Chaguanas  
Tel/Fax: +868 671 5754  
Email: customers@chaguanaschamber.com  
www.chaguanaschamber.com

**The Energy Chamber of Trinidad & Tobago (Formerly South Trinidad Chamber of Industry & Commerce)**  
Suite B2, 03  
Atlantic Plaza  
Atlantic Avenue  
Point Lisas  
Couva  
Tel: +868 679 4782 or 679 6623 or 679 8135  
Fax: +868 679 4242  
Email: ExecOffice@energy.tt  
www.energy.tt

**The National Export Facilitation Organisation of Trinidad & Tobago (exporTT)**  
Head Office:  
151B Charlotte Street  
Port of Spain  
Tel: +868 623 5507  
Fax: +868 625 8126  
Email: info@exporTT.co.tt  
www.exporTT.co.tt

**The Shipping Association of Trinidad & Tobago**  
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Tel: +868 625 2388 or 623 3355  
Fax: +868 623 8570  
Email: gm@shipping.co.tt  
www.shipping.co.tt

**Trinidad & Tobago Chamber of Industry & Commerce**  
Columbus Circle  
Westmoorings  
PO Box 499  
Port of Spain  
Tel: +868 637 6966  
Fax: +868 637 7425  
Email: chamber@chamber.org.tt  
www.chamber.org.tt

**Trinidad & Tobago Manufacturers' Association**  
TTMA Building, 2nd Floor  
PO Box 971  
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Barataria  
Port of Spain  
Tel: +868 675 8862  
Fax: +868 675 9000  
or info@ttma.com  
www.ttma.com

**API Pipeline Construction Company Limited**  
API Complex  
51A Siparia Old Road  
Fyzabad  
Tel: +868 649 1477  
Fax: +868 649 2756  
www.api.co.tt

**HCL Group**  
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Fax: +868 628 7156  
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**European Commission**  
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Fax: +868 628 7544

**Brazil**  
18 Sweet Briar Road  
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**People's Republic of China**  
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**Canada**  
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Port of Spain  
Tel: +868 622 5904  
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**Costa Rica**  
The Mutual Centre  
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**France**  
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Tel: +868 622 7447  
Fax: +868 628 2632

**Germany**  
7-9 Maril Street  
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**India**  
6 Victoria Avenue  
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Tel: +868 627 7480  
Fax: +868 627 6985

**Jamaica**  
2 Newbold Street  
St Clair  
Port of Spain  
Tel: +868 622 4995  
Fax: +868 622 9043

**Japan**  
5 Hayes Street  
St Clair  
Port of Spain  
Tel: +868 628 5991  
Fax: +868 622 0858

**Mexico**  
4th Floor  
Algico Plaza  
91-93 St Vincent Street  
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**Panama**  
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1A Dere Street  
Queens Park West  
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Fax: +868 623 3440

**Suriname**  
Tatil Building  
5th Floor  
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Fax: +868 628 0086

**United Kingdom**  
19 St Clair Avenue  
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Port of Spain  
Tel: +868 622 2748  
Fax: +868 622 4555

**USA**  
15 Queens Park West  
Port of Spain  
Tel: +868 622 6371  
Fax: +868 628 5462

**Venezuela**  
16 Victoria Avenue  
Port of Spain  
Tel: +868 627 9821  
Fax: +868 624 2508

## Government agencies

**Customs & Excise Division**  
Government Campus Plaza  
Ajax Street  
Wrightson Road  
Port of Spain  
Tel: +868 625 3311-9  
Fax: +868 625 4138  
Email: policyunit@customs.gov.tt  
www.customs.gov.tt

**Customs & Excise Container Station**  
Point Lisas Industrial Estate  
Point Lisas  
Couva  
Tel: +868 679 4075

**Immigration Department**  
67 Frederick Street  
Port of Spain  
Tel: +868 625 3571-2  
Fax: +868 623 7520  
www.immigration.gov.tt

**Maritime Services Division**  
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Email: maritime.services@gov.tt

## Hotels

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Fax: +868 659 2202  
Email: carasuitiespap@carahotels.com  
www.carahotels.com

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www.atitt.com

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Fyzabad  
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www.apipipeline.com

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Email: administration.tt@massygasproducts.com  
www.massygasproducts.com

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www.methanex.com

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Fax: +868 636 4501  
Email: mhtlweb@tmethanol.com  
www.ttmethanol.com

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www.ngc.co.tt

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Fax: +868 679 0561  
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www.potashcorp.com

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Point Lisas Industrial Estate  
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Fax: +868 679 4756  
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Fax: +868 625 0983  
www.powergen.co.tt

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Port of Spain  
Tel: 868 625 4431  
Fax: 868 627 0856  
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**Trinidad & Tobago Electricity Commission**  
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Fax: +868 624 3734  
Email: comments@ttec.co.tt  
www.ttec.tt

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www.ampni.com

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Tel: +868 623 4338  
Fax: +868 625 5476

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Fax: +868 628 1182  
Email: sales@ventrinpetroleum.com  
www.ventrinpetroleum.com

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www.gl-nobledenton.com

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Fax: +1 868 622 6384  
Email: huggins@hsl.co.tt  
www.hsl.co.tt

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www.cargotrinidad.com

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Email: info@paramounttransport.com  
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Point Lisas  
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Fax: +868 223 1043  
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Export email: TT.Export@maersk.com  
Email: danielle.hamilton@maersk.com  
Finance email: Carfincol@maersk.com  
www.maerskline.com

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Fax: +868 693 0883  
Email: rampersad@gmail.com

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Email: seetrans@gmail.com

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Fax: +31 448 8500  
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www.spliethoff.com

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www.damen.com

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Fax: +868 624 7470  
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www.ttmarinepilots.com

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Fax: +868 652 8030  
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Fax: +868 679 7710  
Email: victor.bryan@ aerogasprocessors.com

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Atlantic Avenue  
Point Lisas Industrial Estate  
Couva  
Tel: +868 679 1117  
Fax: +868 679 4313  
Email: bibi.sulaman@ airliquide.com  
www.airliquide.com

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www.alesconreadymix.com

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Fax: +868 654 0409  
Email: alphatransportltd@gmail.com

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Point Lisas  
LP 52 Calcutta Road  
Freeport  
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or 679 1273 or 636 1494  
or 636 2580  
Fax: +868 679-5467  
or 636 2580  
Email: aesl@ amcoweld.com  
or amcoweld@hotmail.com

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Savonetta  
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Fax: +868 636 9931  
Email: david.mohan@ ansamcal.com

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Email: info@aroncoltd.com

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Tel: +868 628 8800  
Fax: +868 622 2959  
Email: autocentrett@gmail.com

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Maracaibo Drive  
Point Lisas Industrial Estate  
Couva  
Tel: +868 679 4400  
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Point Lisas Industrial Estate  
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Tel: +868 679 2492  
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www.exporTT.co.tt

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Tel: +868 223 7447  
Fax: +868 625 6263  
Email: customerservice@cargotrinidad.com  
www.cargotrinidad.com

**Point Lisas Office**  
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Amazon Drive  
Point Lisas Industrial Estate  
Couva  
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or 868 636 1056  
Fax: +868 636 1029  
Email: oceanexport@cargotrinidad.com

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Fax: +868 636 3280  
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www.caribbeannitrogen.co.tt

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Fax: +868 636 2440  
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Fax: +868 636 2540  
Email: gamels@centralequipmentrentals.com

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Tel: +868 636 2940  
Fax: +868 679 3073

**Central Trinidad Steel Limited**  
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Tel: +868 636 5259  
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Couva  
Tel: +868 679 0308  
Fax: +868 679 0308  
Email: deckerpetroleum01@gmail.com

**Decker Petroleum Marketing**  
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Point Lisas  
Tel: +868 387 1279/1281  
Fax: +868 636 2081

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Couva  
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Point Lisas Industrial Estate  
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Tel: +868 636 1858  
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Email: docsgroup@ docseng.com

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El Socorro  
Tel: +868 675 1989  
Fax: +868 675 9125

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Couva  
Tel: +868 636 4787  
Fax: +868 636 9449  
www.firstcitizens.tt.com

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Couva  
Tel: +868 299 1379  
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Fax: +868 636 2423  
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Fax: +868 675 2641  
Email: info@hadcoltd.com  
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Email: reps@newwavemktg.mx.tt

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Port of Spain  
Tel: +868 638 6675  
Fax: +868 638 6675  
Email: magicmistservs@gmail.com

**Massy Energy Engineered Solutions Limited**  
Pacific Avenue  
Point Lisas Industrial Estate  
Couva  
PO Bag 373  
Couva Post Office  
Tel: +868 636 5771  
Fax: +868 636 2846

**Massy Gas Products (Trinidad)**  
North Sea Drive  
Point Lisas Industrial Estate  
Savonetta  
Tel: +868 636 3517  
Fax: +868 636 4931  
Email: adminstration@indus-gases.com  
www.massygasproducts.com/tt/

**Massy Petrochemicals Services Limited**  
Free Zone Warehouse #4  
Caribbean Drive  
Point Lisas Industrial Estate  
Couva  
Tel: +868 679 2263  
Fax: +868 679 5645

**Maritime General Insurance Co Limited**  
29 Tenth Avenue  
Barataria  
Tel: +868 674 0148  
Fax: +868 638 6663  
www.maritimefinancial.com

**Methanex Trinidad Limited**  
Maracaibo Drive  
Point Lisas Industrial Estate  
PO Bag 723  
Couva Post Office  
Tel: +868 679 4400  
Fax: +868 679 2400  
www.methanex.com

**Methanol Holdings (Trinidad) Limited**  
Atlantic Avenue  
Point Lisas Industrial Estate  
Couva  
Tel: +868 636 2906  
Fax: +868 636 4501  
Email: malar@ttmethanol.com  
www.ttmethanol.com

**Ministry of Finance (CES Station)**  
Container Examination Station  
Point Lisas Industrial Estate  
Couva  
Tel: +868 636 2201 Ext 4222

**Navarro's Holdings Limited**  
78 Wrightson Road  
Port of Spain  
Tel: +868 625 4324  
Fax: +868 623 5978

**Nitrogen 2000 Unlimited**  
Maracaibo Drive  
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Fax: +868 679 8960  
Pacific Avenue Extension  
PO Bag 689  
Couva  
Point Lisas Industrial Estate  
Tel: +868 636 8825  
Fax: +868 636 3280

**Nu-Iron Unlimited**  
PO Box 723  
Couva Post Office  
Caribbean Drive  
Point Lisas Industrial Estate  
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Tel: +868 636 1944  
Fax: +868 679 0561

**Nutrien (PCS Nitrogen Trinidad Limited)**  
Atlantic Avenue  
Point Lisas Industrial Estate  
Couva  
Tel: +868 636 2205  
Fax: +868 636 8297  
Email: info@pcsnitrogen.co.tt  
www.potashcorp.com

**Nutrimix Flour Mills**  
Head Office  
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Cunjial Road  
Barrackpore  
Tel: +868 654-0887  
Fax: +868 654-0724  
Email: nutrimix\_bpore@yahoo.com  
www.nutrimixgroup.com

**Paramount Transport & Trading Co Limited**  
44 Maharaj Street  
PO Box 4  
Marabella  
Tel: +868 653 3803  
or 653 1881  
Fax: +868 652 8030  
or 652 2066  
Email: info@paramounttransport.com  
www.paramounttransport.com

**Phoenix Park Gas Processors Limited**  
Rio Grande Drive  
Point Lisas Industrial Estate  
Couva  
Tel: +868 636 1522  
Fax: +868 636 6810  
Email: pr@ppgpl.com

**Point Fortin Hardware Limited**  
27-29 Guapo  
Cap-de-Ville Road  
Point Fortin  
Tel: +868 648 3053  
Fax: +868 648 3256

**Reesal Industries Limited**  
Greenland Drive  
Point Lisas Industrial Estate  
Couva  
Tel: +868 636 5883  
or 673 0014 (Head Office)  
Fax: +868 636 5980  
Email: reesalpl@gmail.com

**Point Lisas Industrial Port Development Corporation Limited**  
PLIPDECO House  
Orinoco Drive  
Point Lisas Industrial Estate  
Couva  
Tel: +868 636 2201  
Fax: +868 636 4008  
Email: info@plipdeco.com

**Point Lisas Nitrogen Limited**  
PO Bag 38  
Couva Post Office  
North Caspian Drive  
Point Lisas Industrial Estate  
Couva  
Tel: +868 636 3776  
Fax: +868 636 3768  
www.plnl.co.tt

**Point Lisas Steel Products Limited**  
401 Pacific Avenue  
Point Lisas Industrial Estate  
Couva  
Tel: +868 636 7991  
Fax: +868 636 7995  
Email: point-lisas-steel-products@yahoo.com

**Power Generation Company of Trinidad & Tobago Limited**  
1st Floor  
Guardian Life Building  
6A Queen's Park West  
Port of Spain  
Tel: +868 624 0383  
Fax: +868 625 0983

**Prestige Holdings Limited Subway**  
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Tel: +868 226 7827 ext. 7900  
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**Prestige Holdings Limited**  
47-49 Sackville Street  
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Fax: +868 623 6580  
Email: charles.pashley@phl-tt.com

**Process Components Limited**  
Amazon Drive  
Point Lisas Industrial Estate  
Couva  
Tel: +868 636 7776  
Fax: +868 679 5033  
Email: home@procomtt.com

**Process Management Limited**  
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Caribbean Drive  
and Pacific Avenue  
Point Lisas Industrial Estate  
Couva  
Tel: +868 636 2170  
Fax: +868 636 8826

**Qualitech Machining Services Limited**  
Amazon Drive  
Point Lisas Industrial Estate  
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Tel: +868 636 0209  
Fax: +868 636 0209  
or 636 1931

**Readymix (West Indies) Limited**  
Tumpuna Road  
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Fax: +868 643 3209

**Reesal Industries Limited**  
Greenland Drive  
Point Lisas Industrial Estate  
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Tel: +868 636 5883  
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**Republic Grains Investment Limited**  
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Tel: +868 623 2035  
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or 679 2103  
Email: sales@caribflour.com

**S&D Construction Limited**  
C/O John Williams  
Construction Limited  
Corner Caribbean Drive  
and Greenland Drive  
Point Lisas Industrial Estate  
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Tel: +868 636 8214  
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**Scaffolding Manufacturers Trinidad Limited**  
53 Pacific Avenue  
Point Lisas Industrial Estate  
Couva  
Tel: +868 636 2457  
Fax: +868 679 1912  
Email: info@scaffmantt.com

**Southern Sales & Services Co Limited**  
Cross Crossing  
San Fernando  
Tel: +868 657 8541  
Fax: +868 653 9140  
or 679 2424

**Southern Supplies Millennium Limited**  
Pacific Avenue Extension  
Point Lisas Industrial Estate  
Couva  
Tel: +868 652 8816  
Fax: +868 653 2531

**Super Industrial Services Limited**  
22 Rivulet Road  
Brechin Castle  
Couva  
Tel: +868 636 3656  
Fax: +868 679 5050  
Email: sis@sis.co.tt

**Arawak and Co Limited**  
28 O'Meara Industrial Estate  
Arima  
Tel: +868 643 2435  
Fax: +868 646 1967

**Supermix Feeds Trinidad Limited**  
Corner Mausica Road  
Churchill Roosevelt Highway  
Tel: +868 642-9405

**Telecommunications Services of Trinidad & Tobago Limited**  
PO Box 3  
1 Edward Street  
Port of Spain  
Tel: 868 625 4431  
Fax: 868 627 0856  
www.tstt.co.tt

**The Dairy House Limited**  
c/o Bhagwansingh's  
Hardware & Steel Industry  
Limited  
Sea Lot  
Port of Spain  
Tel: +868 627 8335  
Fax: +868 625 3403

**The National Gas Company of Trinidad & Tobago Limited**  
Orinoco Drive  
Point Lisas Industrial Estate  
Couva  
PO Box 1127  
Port of Spain  
Tel: +868 636 4662  
or 636 4680  
Fax: +868 679 2384  
www.ngc.co.tt

**Trinidad & Tobago Electricity Commission**  
63 Frederick Street  
Port of Spain  
Lisas Gardens  
Point Lisas Industrial Estate  
Couva  
Tel: +868 623 6291  
or 636 0821  
Fax: +868 625 3759

**Trinidad & Tobago National Petroleum Marketing Co Limited**  
NP House  
National Drive  
Sea Lots  
Port of Spain  
Tel: +868 674 5711  
Fax: +868 638 3106

**Trinidad Cement Limited**  
Southern Main Road  
Claxton Bay  
Tel: +868 659 2381  
Fax: +868 659 2540

**Trinron Limited**  
Caribbean Drive  
Point Lisas Industrial Estate  
Couva  
Tel: +868 679 6820  
Fax: +868 678 1412  
Email: trinronltd@yahoo.com

**Trinidad Inspection Services Limited**  
North Sea Drive  
Point Lisas Industrial Estate  
Couva  
Tel: +868 679 1573  
Fax: +868 636 6175

**Trinidad Energy Investments Limited**  
13 Stanmore Avenue  
Port of Spain  
Tel: +868 625 3133  
Fax: +868 623 2786

**Trinidad Nitrogen Co Limited**  
Old Southern Main Road  
Savonetta  
Tel: +868 636 2781  
Fax: +868 636 7091

**United Engineering Services Limited**  
St Lawrence Drive  
Point Lisas Industrial Estate  
Couva  
Tel: +868 636 3452  
or 678 1618  
Fax: +868 636 8855

**Universal Foods Limited**  
Corner Pacific Avenue  
and Caribbean Drive  
Point Lisas Industrial Estate  
Couva  
Tel: +868 636 7965  
Fax: +868 636 7987

**Ventrin Petroleum Co Limited**  
Port Point Lisas  
Point Lisas Industrial Estate  
PO Bag 996  
Couva  
Tel: +868 679 2962  
or 679 8682 or 679 2975  
Fax: +868 628 1182  
Email: sales@ventrinpetroleum.com  
www.ventrinpetroleum.com

**Yara (Trinidad) Limited**  
Southern Main Road  
Point Lisas Industrial Estate  
Savonetta  
Tel: +868 636 2020  
Fax: +868 636 2073

**Shipping Lines  
Local contacts**

**CMA CGM**

Sailing frequency: weekly  
Local agent  
**CMA CGM Trinidad Limited**  
Furness Building  
4th Floor  
90 Independence Square  
Port of Spain  
Trinidad  
*Contact*  
Ms Elaine Martinez  
General Manager  
Tel: 868-624-2546  
Fax: 868-623-8419  
Email: psp.emartinez@cma-cgm.com  
www.cma-cgm.com

**Conti Lines**

Sailing frequency: monthly  
Local agent  
**Twin Island Shipping Agencies Limited**  
DSM Warehouse Complex  
Building A  
21 Pacific Avenue  
Point Lisas Industrial Estate  
Couva  
Trinidad  
*Contact*  
Mr Yuri Jardine  
Director of Operations  
Tel: 868-225-2716/8  
Fax: 868-225-2717  
Email: yjardine@twinislandshipping.com  
www.twinislandshipping.com

**Crowley Liner Services**

Sailing frequency: weekly  
Local agent  
**Gordon Grant Shipping**  
16 Charles Street  
Port of Spain  
Trinidad  
*Contact*  
Mr Rhett Chee Ping  
Managing Director  
Tel: 868-625-3811  
Fax: 868-625-2020  
Email: rcheeping@gordongrant.com  
www.gordongrant.com

**Crowley Logistics**

**Trinidad Limited**  
Unit D  
DSM Warehouse Complex  
Pacific Avenue  
Point Lisas  
Trinidad  
Tel: 868-298-8097  
Fax: 868-223-9313  
Email: trinidadsales@crowley.com  
www.crowley.com

**European Caribbean Line**

Sailing frequency: monthly  
Local agent  
**United Shipping Agencies Limited**  
46 Ariapita Avenue  
Woodbrook  
Trinidad  
*Contact*  
Mr Bill Ramcharan  
Managing Director  
Ms Ann Sam Chong  
Operations Director  
Tel: 868-622-6973-4  
Fax: 868-622-6977  
Email: uniship1996@gmail.com

**Hamburg Sud**

Sailing frequency: fortnightly  
Local agent  
**Perez y Cia (Trinidad) Limited**  
55 Edward Street  
Port of Spain  
Trinidad  
*Contact*  
Ms Evelyn Murphy  
General Manager  
Tel: 868-624-9296/625-2777  
Fax: 868-623-5113  
Email: evelyn.murphy@perezycia.com  
www.perezycia.com

**Hapag-Lloyd**

Sailing frequency: no fixed schedule  
Local agent  
**Alstons Shipping Limited**  
Building 10  
AnsaMcal Centre  
Uriah Butler Highway and  
Endeavour Road  
Chaguanas  
Trinidad  
*Contact*  
Ms Marlaine Deslandes  
Managing Director  
Tel: 868-225-4275  
Fax: 868-625-2227  
Email: marlaine.deslandes@ansamcal.com  
www.alstonshipping.com

**King Ocean**

Sailing frequency: weekly  
Local agent  
**King Ocean Trinidad Limited**  
6A Christina Court  
Boissiere  
Maraval  
Port of Spain  
Trinidad  
*Contact*  
Mr Deryck Mayers  
General Manager  
Tel: 868-622-9855/3602  
Email: deryck.mayers@kingocean.com  
www.kingocean.com

**Intermarine**

Sailing frequency: weekly  
Local agent  
**Huggins Shipping & Customs Brokerage Limited**  
24 Chadee Lohar Street  
Charleiville  
Trinidad  
*Contact*  
Ms Andrea Inniss  
Line Manager Zeamarine  
Tel: 868-225-8881  
Fax: 868-225-8419  
Email: andrea.inniss@ckhigroup.com  
www.huggins-shipping.com

**Maersk**

Sailing frequency: weekly  
Local agent  
**Maersk Trinidad Limited**  
Unit A106M11  
Atlantic Plaza  
Atlantic Avenue  
Point Lisas Industrial Estate  
Point Lisas  
Couva  
Trinidad  
*Contact*  
Ms Candice Huggins  
Sales Manager  
Tel: 868-223-4720  
Email: candice.huggins@maersk.com  
www.maerskline.com

**Martret ONE Line**

Sailing frequency: no fixed schedule  
Local agent  
**Melville Shipping Limited**  
11 Ackbar Road  
Uriah Butler Highway  
Charleiville  
Trinidad  
*Contact*  
Mr Jason Ayong  
General Manager  
Tel: 868-225-4675  
Fax: 868-225-4678  
Email: jason.ayong@ckhigroup.com  
www.ckhigroup.com

**MSC Mediterranean Shipping Company**

Sailing frequency: weekly  
Local agent  
**MSC Mediterranean Shipping Company**  
BHP Building  
Office Level 1  
Invaders Bay  
Audrey Jeffers Highway  
Port of Spain  
Trinidad  
*Contact*  
Mr Brian Philips  
Managing Director  
Tel: 868-623-1439  
Email: brian.philips@msc.com  
www.msc.com

**Navesco SA**

Sailing frequency: monthly  
Local agent  
**United Shipping Agencies Limited**  
46 Ariapita Avenue  
Woodbrook  
Trinidad  
*Contacts*  
Mr Bill Ramcharan  
Managing Director  
Ms Ann Sam Chong  
Operations Director  
Tel: 868-622-6973-4  
Fax: 868-622-6977  
Email: uniship1996@gmail.com

**Oldendorff Carriers GmbH & Co KG**

Sailing frequency: monthly  
Local agent  
**GAC Energy and Marine Services Limited**  
80-84 Lady Hailes Avenue  
San Fernando  
Trinidad  
*Contact*  
Mr Gobind Kukreja  
Managing Director  
Tel: 868-223-4367  
Email: gobind.kukreja@gac.com  
www.gac.com

**Seaboard Marine**

Sailing frequency: weekly  
Local agent  
**Seaboard Marine Trinidad Limited**  
29 Gallus Street  
Woodbrook  
or  
Atlantic Avenue  
Point Lisas Industrial Estate  
Point Lisas  
Trinidad  
*Contacts*  
Mr Trevor Chan Pak  
Chief Executive Officer  
Tel: 868-627-7746  
Fax: 868-627-5676  
Email: trevor\_chanpak@seaboardtrinidad.com  
Mr Noel Ramdass  
Operations Director  
Tel: 868-679-6370  
Fax: 868-679-6267  
Email: noel\_ramdass@seaboardtrinidad.com  
www.seaboardtrinidad.com

**Sealand**

Sailing frequency: weekly  
Local agent  
**Sealand**  
Unit A106M11  
Atlantic Plaza  
Point Lisas Industrial Estate  
Point Lisas  
Trinidad  
*Contact*  
Ms Sian Sibarán  
Sales Manager  
Tel: 868-223-1025  
Email: sian.sibaran@sealand.com

**TBS Pacific Liner Limited**

Sailing frequency: monthly  
Local agent  
**A&R Shipping**  
13 Henry Pierre Street  
Woodbrook  
Trinidad  
*Contact*  
Mr Peter Mohammed  
Managing Director  
Tel: 868-622-9393  
or 868-623-1818  
Fax: 868-628-7756  
Email: arship@arshiptt.com

**Tropical**

Sailing frequency: weekly  
Local agent  
**Tropical Trinidad Agency Unlimited**  
12 Charles Street  
Second Floor  
Port of Spain  
Trinidad  
*Contacts*  
Mr Edward Lord  
Operations Manager  
Email: elord@tropical.com  
Tel: 868-821-5673  
Fax: 868-821-5670  
www.tropical.com

**Shipping Lines**

**International contacts**

**Crowley Caribbean Services LLC**

9487 Regency Square  
Boulevard  
Jacksonville  
Florida 32225-8126  
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Fax: 1-904-727-2501  
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Florida 33602  
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Tel: 813-276-4600  
Fax: 813-276-4870  
www.hapag-loyd.com

**Intermarine LLC**

365 Canal Street  
Suite 2400  
New Orleans  
Los Angeles 70130-1142  
USA  
Tel: 1-504-529-2100  
or 1-504-571-1126  
Fax: 1-281-872-4444  
www.intermarine.com  
and  
55 Waugh Drive  
Suite 300  
Houston  
Texas 77007  
USA  
Tel: 1-281-885-3500  
Fax: 1-281-872-4444  
Toll: 1-800-557-2952  
www.intermarineusa.com

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Complejo Business Park  
Edificio Norte  
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Panama City  
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Tel: 1-507-210-6500  
Fax: 1-507-206-2222  
www.new.maerskline.com

**Seaboard Marine**

8001 NW 79 Avenue  
Miami  
Florida 33166  
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Tel: 1-305-863-4444  
Fax: 1-305-863-4777  
www.seaboardmarine.com

**Zim American Integrated Shipping Services Co LLC**

8095 Northwest 12th Street  
Suite 100  
Miami  
Florida 33126  
Tel: 1-305-423-7400  
Fax: 1-305-423-4414  
www.zim.com

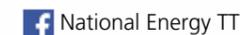


# Our Energy | Our Story



Incorporated by the State in 1979, National Energy has played an integral role in developing Trinidad and Tobago's energy sector. Through conceptualization and facilitation of gas-based projects and the development of industrial estates, ports and marine infrastructure and services, National Energy has helped position Trinidad and Tobago among the world's top exporters of methanol, ammonia and LNG. Today, National Energy continues to energize possibilities through its strategic vision, technical expertise and vibrant people.

[www.nationalenergy.tt](http://www.nationalenergy.tt)



**Advertisers Index**

- Cara Suites Hotel** 48
- Cargo Consolidators Agency Limited** 52
- Caribbean Nitrogen Company Limited and Nitrogen (200) Unlimited (N200)** 2
- Huggins Shipping Limited** 56
- Intercontinental Shipping Limited** 8
- JP Marshall Limited** 58
- Kaloo's** 52
- LJ Williams Limited** 8
- Melville Shipping Limited** 56
- Methanol Holdings (Trinidad) Limited (MHTL)** Inside front cover
- National Energy Corporation** Inside back cover
- The National Gas Company of Trinidad & Tobago Limited** 16
- Oldendorff Carriers** 56
- The Paramount Transport & Trading Company Limited** Back cover
- Polaris** 32
- Process Management Limited** 36
- Ramps Logistics** 20
- Republic Bank** 28
- Seaboard Marine Trinidad Limited** 4
- TN Ramnauth & Company Limited** 48
- Trinre** 36

# Monumental tasks need a monumental company

With a passion for service, Paramount was solidly anchored from the roots of Joseph Lutchmansingh in 1945. The Paramount group, first secured their place in the energy sector in 1967 by assisting with the construction of a desulfurization plant for Texaco Trinidad, and have since maintained a frontline presence building on experience gained by the demands of the highest standards known worldwide.

The Paramount name is now reinforced with an employee base of over 500 committed individuals who can celebrate three generations of best practice, refinement and evolution.

Through the years our clients have pushed the boundaries and Paramount have stepped up each and every time to deliver with exceeded expectation - size and volume are part of our daily routine.

Through heavy lift equipment rated in excess of 700 tonnes, heavy haul capabilities beyond one kiloton and loads over 200 ft in length, we have been known to draw a crowd while executing an impressive array of well planned lifts, twists and turns. Paramount's value is not defined by lifting/moving a load within the parameters of our equipment; it is our ability to execute without incident, safely and as planned.

Paramount's potential is enabled through the technical skill of our workforce, providing customised solutions to the dynamic business needs of our clients.

The Paramount influence in the construction industry includes the successful partnering of our own ready mix concrete plants (Advance Readymix Limited) with our quarry under the name of Vega Minerals Limited.

Our passion for refinement brings with it new, cutting edge equipment, which has enabled us to offer our clients a truly superior product, resulting in an ever expanding market footprint.

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- AUTHORIZED RENAULT TRUCK SERVICE CENTRE



**THE PARAMOUNT**  
Transport & Trading Company Limited

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[www.paramounttransport.com](http://www.paramounttransport.com)

